

# **Axon.ivy 7.0**

## **Axon Ivy Portal Documentation**

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# **Axon.ivy 7.0: Axon Ivy Portal Documentation**

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# Chapter 1. Introduction

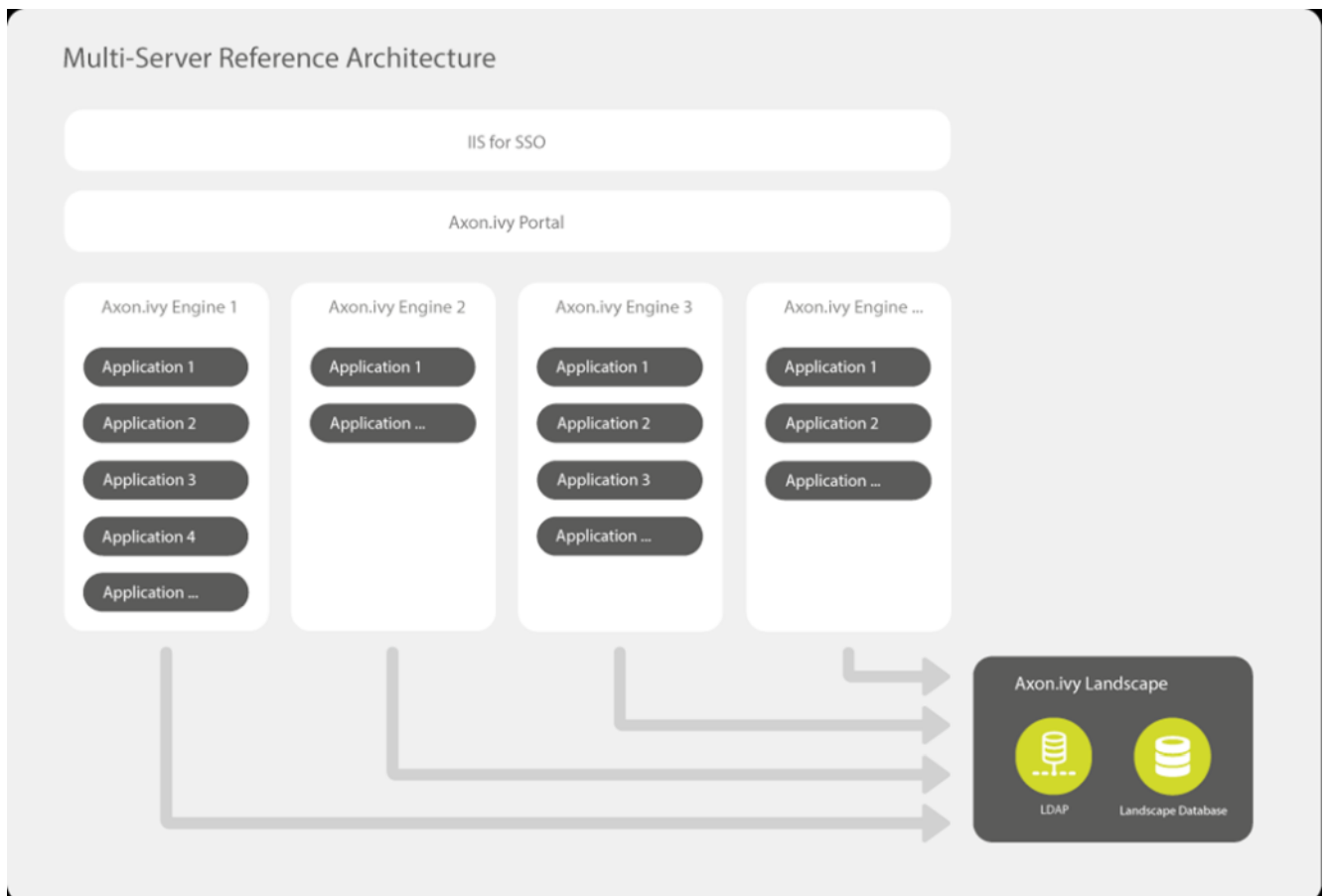
## Main features

- Central access for end users - Only one portal for all applications
- Repository of reusable components
- Fast integration of process applications to the portal
- Provide customers and other system vendors the flexibility to build their own portals, but reuse portal components of Ivy

## Reference architecture

The following image describes the reference architecture of the Portal Kit:

- Organize Ivy Landscape in more Ivy engine based on
  - Critical Process Apps
  - Support Applications
- Ivy Landscape shares a Company wide LDAP
- Ivy Landscape shares a Landscape wide DB for centralize settings



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# Chapter 2. Installation

## Release installation

### Installation

The installation section describes all the steps, that are necessary to install and setup the Process Application.

If you install the application for the first time than it's important to start with the Basic installation . It describes all the initial steps, that must be done for the first installation.

### Release Installation

If the application is already installed and initial prepared, than refer to the Release Installation Steps, that are provided, here you will only find those steps, that are necessary to install this release.

## Basic installation

### Project modules

The application consists of 5 process modules. For detailed information of each module, refer to Architecture .

- PortalStyle
- PortalKit
- PortalTemplate
- SelfServiceBPM
- AxonIvyExpress

The project deployment of Ivy project are described in project deployment .



#### Important

- Portal Connector is already part of Ivy engine, only import it to your designer, NEVER install it to your application on Ivy engine. Doing it causes malfunction and unexpected behavior.

## Server configuration

- The minimum required engine version is 6.0.0.49863

## Specify servers, applications used in Portal

### General concept

Portal has 3 different configurations:

- **Single mode** : Only one Portal application on one engine. The Portal application must include portalKit, portalTemplate and portalStyle modules. By default, portalConnector is already deployed on the System application of Axon Ivy engine.
- **Multi applications on single engine mode** : Multiple Portal applications on one engine. Each Portal application must include portalKit, portalTemplate and portalStyle modules. Only one portalConnector of the System application is needed.

- **Multi applications on multi engines mode** : Single or multiple Portal applications on multiple engines. The engines will communicate with each other via the portalConnector of their System application (This mode is not supported yet).



### Important

- In single mode, if you deploy a new Portal application with a customer project, you need to deactivate the standard Portal application.
- In multi applications on single engine mode, if you do not need overall dashboard, deactivate the standard Portal application. Otherwise, keep the standard Portal application activated.

## Automatically detect servers, applications

By default, PortalKit will connect to PortalConnector using the address specified by the system property `WebServer.HTTP.Address`. If the property is not set, PortalKit will use the address `localhost` to connect to PortalConnector. All applications of the server which have the logged-in user are used in Portal.

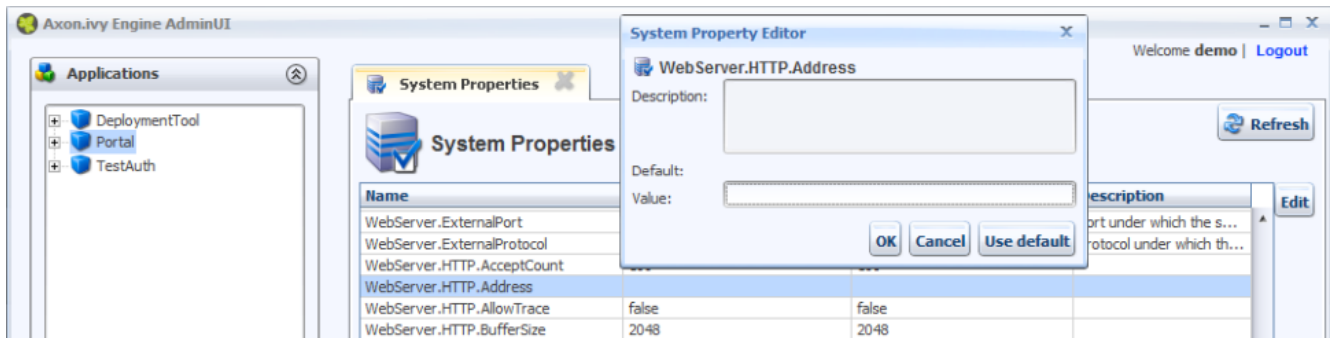


### Note

System property `WebServer.HTTP.Address` specifies the address that will listen on the ivy engine port.

Steps to set the system property `WebServer.HTTP.Address`

1. Open AdminUI and go to System Properties.
2. Set the `WebServer.HTTP.Address` property to the value of the address that will be used to connect to PortalConnector.



3. Restart the ivy engine.

## Manually configure servers, applications

Refer Setup multi portals .

## Default user credentials

Portal provides 3 default users:

Username	Password	Description
admin	admin	This user has all Portal permissions, can access to Portal Admin Settings.
demo	demo	This user has permission to manage user absences.
guest	guest	Default normal user of portal.

**Table 2.1. Default user credentials**

**Tip**

You can change these accounts info in the AdminUI.

## Role configuration

PortalKit roles	Rights
AXONIVY_PORTAL_ADMIN	User belong to this role can handle AdminUI page, configure the internal role properties, create public filters. Users who own this role need some permissions. See Permission settings .

Table 2.2. Role configuration

## Permission settings

### Absences

- READ

This function will be disabled if session user does not have `IPermission.USER_READ_OWN_ABSENCES` and `IPermission.USER_READ_ABSENCES`.

- CREATE/MODIFY

This function will be disabled if session user does not have `IPermission.USER_CREATE_OWN_ABSENCE` and `IPermission.USER_CREATE_ABSENCE`.

- DELETE

This function will be disabled if session user does not have `IPermission.USER_DELETE_OWN_ABSENCE` and `IPermission.USER_DELETE_ABSENCE`.

- MANAGE EVERY USER ABSENCES

User can read, add, delete absences of all users. This function will be disabled if session user does not have all of the following permissions: `IPermission.USER_CREATE_ABSENCE` , `IPermission.USER_DELETE_ABSENCE` , `IPermission.USER_READ_ABSENCES`.

### Personal task permission

- DELEGATE

This function will be enabled if session user has permission `IPermission.TASK_WRITE_ACTIVATOR` .

**Important**

Task state cannot be one of the following: `DONE` , `DESTROYED` , `RESUMED` , `FAILED` .

- ADD NOTE

No permission requires.

**Important**

Task state cannot be one of the following: `DONE` , `DESTROYED` , `RESUMED` , `FAILED` .

- RESET

This function will be enabled if session user has permission `IPermission.TASK_RESET_OWN_WORKING_TASK` or `IPermission.TASK_RESET`.



**Important**

Task state has to be one of following: `RESUMED`, `PARKED`.

- PARK

This function will be enabled if session user has permission `IPermission.TASK_PARK_OWN_WORKING_TASK`.



**Important**

Task state has to be `RESUMED`.

- CHANGE TASK NAME

This function will be enabled if session user has `IPermission.TASK_WRITE_NAME`.



**Important**

Task state cannot be one of following values: `DONE`, `DESTROYED`, `FAILED`.

- CHANGE TASK DESCRIPTION

This function will be enabled if session user has `IPermission.TASK_WRITE_DESCRIPTION`.



**Important**

Task state cannot be one of following values: `DONE`, `DESTROYED`, `FAILED`.

- CHANGE DEADLINE

This function will be enabled if session user has `IPermission.TASK_WRITE_EXPIRY_TIMESTAMP`.



**Important**

Task state cannot be one of following values: `DONE`, `DESTROYED`, `FAILED`.

- CHANGE PRIORITY

This function will be disabled if session user does not have `IPermission.TASK_WRITE_ORIGINAL_PRIORITY`.



**Important**

Task state cannot be one of following: `DONE`, `DESTROYED`, `FAILED`.

## Personal case permission

- ADD NOTE

Add note function will be enabled if case state is `RUNNING`.

- DELETE CASE

Delete case function will be enabled if session user has `IPermission.CASE_DESTROY`.



**Important**

Case state has to be RUNNING .

- CHANGE CASE NAME

Delete case function will be enabled if session user has `IPermission.CASE_WRITE_NAME` .

**Important**

Case state cannot to be: DESTROYED.

- CHANGE CASE DESCRIPTION

Delete case function will be enabled if session user has `IPermission.CASE_WRITE_DESCRIPTION` .

**Important**

Case state cannot to be: DESTROYED.

## Administrator permission can see all tasks/cases in the application

Normal users can only see their tasks/cases they can work on.

Administrator can see all tasks/cases in the application.

Permissions needed: `IPermission.TASK_READ_ALL` , `IPermission.CASE_READ_ALL` .

## Administrator permission can interact with all workflows in the application

Normal users can updates and deletes workflows which created by him and can interact with workflow's task which assigned to him.

Administrator can creates, updates and deletes all workflows in the application.

## Global variables

Variable	Default value	Description
PortalStartTimeSynchUserExpression	0 0 5 * * ?	Cron expression define the time to reload application user datas. E.g.: expression for at 5AM every day is <code>0 0 5 * * ?</code> . Refer to <code>crontrigger</code> . Please restart Ivy engine after changing this variable.
PortalCallWebserviceMaxRetry	10	Maximum time that PortalConnector will retry to synchronize data to Portal on the system. If beyond this limit, system will create a Task for <code>AXONIVY_PORTAL_ADMIN</code> role to handle this error.
PortalSearchDelayInMilliseconds	500	The delay time of search function at top menu.
PortalStartTimeCleanObsoletedDataExpression	0 0 6 * * ?	Cron expression define the time to clean up data of obsoleted users. E.g.: expression for at 6AM every day is <code>0 0 6 * * ?</code> . Refer to <code>crontrigger</code> . Please restart Ivy engine after changing this variable.

Variable	Default value	Description
PortalDeleteAllFinishedHiddenCases	false	If set to <code>true</code> , the cron job runs daily (at 6.AM as default) will clean all finished hidden cases in engine. Otherwise, just hidden cases which were generated by Portal will be deleted.
PortalHiddenTaskCaseExcluded	true	By default, portal will query tasks and cases which don't have hide information. Set it to <code>false</code> , portal will ignore this additional property.
PortalHiddenTaskCaseCustomField	CustomDecimalField5	Name of custom field which store value of hidden task, case. It can be CustomVarCharField1, CustomVarCharField2, CustomVarCharField3, CustomVarCharField4, CustomVarCharField5, CustomTimestampField1, CustomTimestampField2, CustomTimestampField3, CustomTimestampField4, CustomTimestampField5, CustomDecimalField1, CustomDecimalField2, CustomDecimalField3, CustomDecimalField4 or CustomDecimalField5. If empty, it will store hidden info to additional property name "HIDE". It only effects when PortalHiddenTaskCaseExcluded is set to true

**Table 2.3. Global variables**

## Email settings

### Task notification mail

Users can receive standard Ivy new task email notification. More information about the email notification can be found here .

### Individual Mails

- List of individual mails, that are send in the process.
- Application specific mail is stored in the user profile within the attribute `useCustomMails` .The value of this attribute is `True/False` .

If `True` then this user will receive notification email send out from the process, otherwise they will not receive email.

## Look and feel

Portal doesn't use Modena theme from version 6.3.

Please notice that all dialogs in Portal and screens of **Self service BPM** and **Axon Ivy Express** have following buttons orders:

- Yes/Ok buttons on the left, No/Cancel buttons on the right

## Migration notes

This document informs you in detail about incompatibilities that were introduced between Portal versions and tells you what needs to be done to make your existing Portal working with current Axon Ivy engine.

## How to migrate



### Important

In order to migrate Portal, you need to migrate Axon Ivy, refer Axon Ivy migration notes. Changes in Axon Ivy could lead to problems if the customer project is not migrated properly.

## In designer

1. Replace all Portal projects
2. Update PortalTemplate dependency of customer project in pom.xml.
3. If PortalStyle is customized, copy logo, customization.less, font-faces.less, customized stuff from old to new PortalStyle, run maven to compile CSS.
4. Follow migration notes.
5. If customization needs copying code from Portal, merge changes between 2 version of Portal for copied code.



### Important

- Scenario migrating one customer project without customization: Follow the guidelines to step 2.
- Scenario migrating one customer project with supported customization: Follow the guidelines.
- Scenario migrating one customer project with (un)supported customization: Follow the guidelines for supported customization. If unsupported customization needs copying code from Portal, merge changes between 2 versions of Portal for copied code. Take care your own unsupported customization.

## In engine

1. Convert database schema if needed.
2. Deactivate standard Portal application if it is not needed.
3. Redeploy Portal projects (exclude PortalConnector) and customer project.
4. Follow migration notes to migrate data, if any.

## Migrate 7.0.x to 7.0.10

### Migrate hidden task and case

If you use feature hide technical task and case by set additional property, Portal 7.0.10 has option to store it in custom field of task and case instead of additional property for better performance.

In case you don't want to change the place to store information of technical task, case from additional property to custom field. You just simply set global variable `PortalHiddenTaskCaseCustomField` to empty.

Otherwise, you need to follow these steps:

1. Make sure `PortalHiddenTaskCaseExcluded` is set to true in each application(default value)
2. In each application, set `PortalHiddenTaskCaseCustomField` to one available custom field of your task and case e.g `CustomDecimalField5`. This value must be the same for all applications.
3. Deploy this project `MigrateHiddenTaskCase.iar` to all your portal applications
4. In each application, run start process `MigrateHiddenTaskCase` to migrate.

5. After migration finishes successfully, run start process `RemoveHideAdditionalProperty` in each application to clean up HIDE additional property. It will delete HIDE additional property of all tasks and cases in current application. So be careful with it.

## Migrate 7.0.3 to 7.0.5 (or 7.1.0)

There are some changes in PortalStart process of Portal Template. If you have customized this process in your project, please copy the new PortalStart from Portal Template to your project and re-apply your customization.

We introduce new method `findStartableLinkByUserFriendlyRequestPath(String requestPath)` in `ProcessStartCollector` class. If your project has customized Default user process, please use this method to generate link to your process. If user doesn't have permission to start the process, this method will return empty string.

## Migrate 7.0.2 to 7.0.3

If you have additional columns in your customized task widget, refer Task widget to adapt your customization in `taskHeader` section.

## Migrate 7.0.1 to 7.0.2

In `PortalStyle\pom.xml`, update `project-build-plugin` version to `7.1.0` and run maven to compile CSS.

If changing password is customized, change method call `PasswordService.mod#changePassword(String, String)` to `PasswordService.mod#changePasswordService(String, String)` in this customization.

Custom fields in Portal task list can now be sorted properly. The method `extendSort()` of `TaskLazyDataModel` is changed to have a `taskQuery` parameter. If you override this method, please change your code to use the new parameter instead of using the `queryCriteria` `taskQuery`.

Portal does not have separate full task list in the homepage anymore. It's mean that you don't have to customize the task list in `/layouts/DefaultHomePageTemplate.xhtml`. You can remove your task list customization code in `PortalHome.xhtml`.

If you have added new language to Portal by adding cms entry `/AppInfo/SupportedLanguages` in your project. Please move this entry to Portal Style.

## Migrate 7.0.0 to 7.0.1

**Ajax error handling:** By default, Portal handles all exceptions from ajax requests. Old configuration, customization of ajax error handling should be removed.

## Migrate 6.x to 7.0.0

If you copy the `PortalStart` process or the `PortalHome HTMLDialog` for customizations, please adapt the changes:

- The whole process is refactored to be clearer. So it is recommended that you copy it again.
- New process is introduced: `restorePortalTaskList.ivp`
- `PortalStart`: some new ivy scripts are added to handle the navigation back to the same page before starting a task.
- `PortalHome`: The `taskView` parameter is added to the start method.

## SQL conversion

From Portal 7.0, we use standard Axon Ivy Task Category field to store task category.

To migrate task categories, please deploy `MigrateTaskCategorySample.iar` to your application and run `Migrate Task Category` process to:

1. Migrate data from column `customVarCharField5` to `category` for all tasks in the application.
2. Delete leftover data in `customVarCharField5` of all tasks in the application.
3. Create CMS entries for task categories in the application.

If you have queries which referring to task category, please replace `customVarCharField5()` part with `category()` part.

## Migrate 6.4 or 6.5 to 6.6

- Task header is supported to be customized. The `useOverride` param, which is used to override the task item's body, is changed to `useOverrideBody`
- If you customize `TaskLazyDataModel`, remove that customized class and customize as [How to override task widget's data query](#).

## Migrate 6.4 to 6.5

- If compilation error "The type `org.apache.axis2.databinding.ADBBean` cannot be resolved" occurs, refer [Project compilation classpath](#) to fix.
- The relative link in default user processes starts with `ivy` context path instead of "pro". If there are customized default user processes, append context path at the beginning. E.g. in Portal 6.4, it is `/pro/.../PortalStart.ivp`. In Portal 6.5, change it to `/ivy/pro/.../PortalStart.ivp`. You may use `:ivy.html.startref(...)` or `RequestUriFactory.createProcessStartUri(...)` to generate links.

## Migrate 6.x (x < 4) to 6.4 (Jakobshorn)

### Portal appearance

Portal 6.4 are redesigned. Therefore many components look different from the previous version like menu, task list, case list ... . Portal `BasicTemplate` does not use `p:layout` and `p:layoutUnit` anymore. You may need to adapt your pages to this change.

For now the menu customization is not supported.

From 6.4, Portal applies LESS to support customizing Portal styles. You can customize colors, fonts and Portal's component styles. For more information about customizing Portal's style with LESS, please refer to [PortalStyle customization \(logos, colors, date patterns\)](#).

Steps to migrate

1. Copy `PortalStyle/webContent/resources` of Portal 6.4 to `PortalStyle/webContent/resources` of the current Portal.
2. Modify `PortalStyle/webContent/resources/less/theme.less`, update value of `@body-background-color` for the background color and `@menu-color` for the menu, button color.
3. Put custom styles to `PortalStyle/webContent/resources/less/customization.less`.
4. Add properties and plugins which are defined in `PortalStyle/pom.xml` of Portal 6.4 to `PortalStyle/pom.xml` of the current Portal.
5. Run the maven command `mvn lesscss:compile` in `PortalStyle` to build CSS file.
6. `PortalStyle/webContent/resources/css/theme.css` is obsolete, please remove it.

## Migrate 5.0 (Rothorn) to 6.0 (Säntis)

### Database conversion

If you are using Portal 5.0, you have to manually configure all settings (create servers, applications, variables) again since Portal now doesn't use an external database. All settings from Portal 6.0 are stored in the Ivy system database. If you are using Portal 6.0, you don't need to convert the database.

### Portal appearance

Portal now doesn't use the Modena theme, it's a big difference to previous 6.0. Therefore many things in Portal 5.0 and 6.0 will not look the same in the new Portal. Many things have been redesigned like menu, task list, case list ...

## Release notes

This part lists all relevant changes since the last official product releases of Axon Ivy.

### Changes in 7.0.15

- Portal variable for Global growl setting `DISPLAY_MESSAGE_AFTER_FINISH_TASK` displays growl message for two situations: finish task and leave task.

### Changes in 7.0.10

- Hide technical task / case can be configured using additional property or custom field (more performance).
- Hide Statistic widget can be configured in Admin setting.

### Changes in 7.0.9

- Portal version 7.0.9 .. 7.0.x latest is compatible with Portal Connector latest (of 7.0.x latest engine).

### Changes in 7.0 (Jakobshorn)

- Introduced the variables to customize task priority and state colors
- More search criteria for user in Task list are added and allowed to customize.
- Task delegate customization is supported
- The same task list is displayed before and after a task. Set default end page to another project to remove this feature.
- Task category of Portal is now stored in new Task category field of Ivy.

Please refer to Migration notes to learn how to migrate data from `customVarCharField5` to new `category` field.

- Hide technical tasks (the `HIDE` additional property is set), so that they are not displayed in any Portal task lists.
- Change password is supported to be customized. Please refer to Change password process to know how to customize this feature.

### Changes in 6.6 (Jakobshorn)

- Task widget's customization is extended with task header and task data query.
- Hide technical roles (the `HIDE` property is set), so that they are not displayed anywhere (e.g. delegate, absence mgmt). The default hidden role is `AXONIVY_PORTAL_ADMIN`

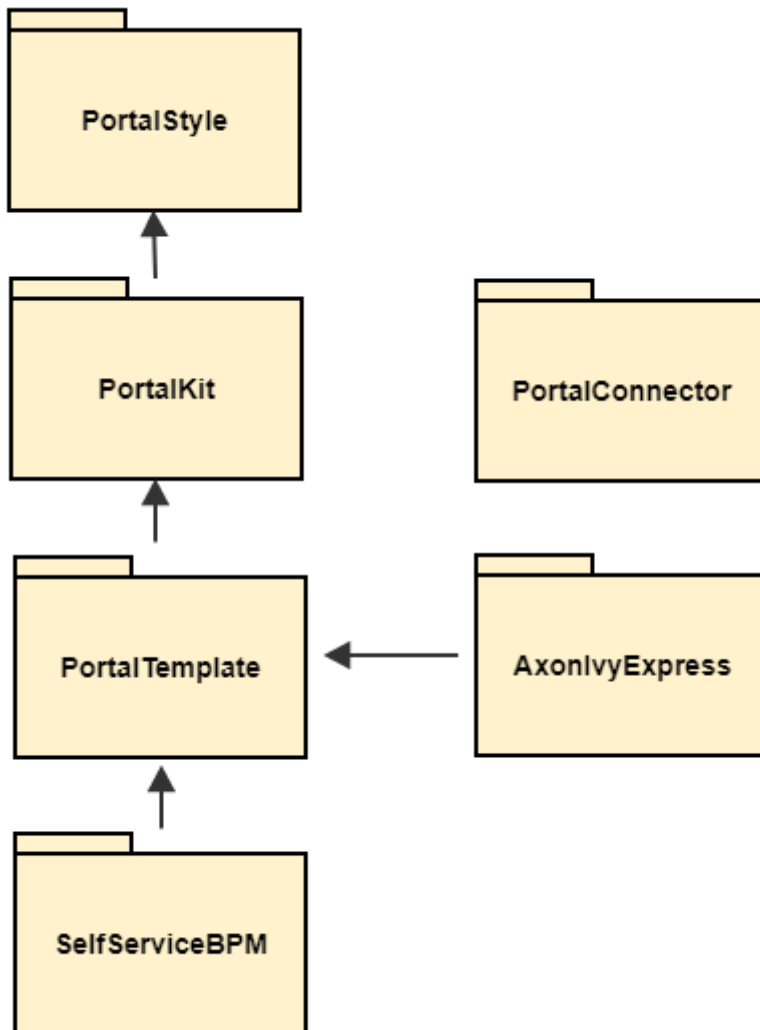
## Changes in 6.0 (Säntis)

- Portal has 2 level menu with animation.
- All components such as button, text field ...have been re-styled, not applied Modena's styles.
- Portal supports responsiveness with 3 screen widths: 1920, 1366 and 1024. Please refer to Responsiveness for more details.
- Some customizations are not supported in this release: main menu, case header.

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# Chapter 3. Architecture

Currently Portal system contains 6 modules



## Portal kit

Contains set of UI components. This module contains set of JSF Ivy Component to provide user the usages to work with Ivy Process Data such as: task, case, absence... , styles CSS and JavaScript file for component and Modena theme library. This is the most important module that user needs to use Portal. This module also contains AdminSettings component that is used to configure Portal.

## Portal style

Contains definition of styles that can be overridden/customized later. As now Portal supports user to customize various colors of the layout such as: background color, text color, border color, button color, focus/hover color. In the current version you have to change each color one by one. There are no common color definitions.



### Note

This module is prepared for process developers to override and keep customer styles by editing CSS file, CMS's style.



## Portal template

Provides default portal's templates and pages. This module contains templates page for Portal's user to use as composition, then they will have supporting features such as : top menu, application menu, user menu. It also contains some start process links to default page such as : Portal home, Portal task list, Portal case list... . Portal's user is advised to depend on this module to use Portal easily.

## Self service BPM

This project extends PortalTemplate and is a utility which implements concept of Adaptive Case Management. The idea is that user can start any cases and add simultaneously new roles and tasks while doing his process work.

## Axon Ivy Express

The idea is that user can create his own process and can manage it easily, it gives user more flexibility when working with Portal.

This project is an extended project from PortalTemplate. It provides:

- Ability to create his/her own workflow
- Tools to create and modify the web form for his workflow

## Portal connector

Communication channel to communicate between portal Axon Ivy engine (e.g.: for synchronizing data, read ivy process data like task, case, absence, substitute,...). This module acts like service layer that contains web service's implementation for PortalKit to call and get data, only PortalKit knows about these web services.



### Note

By default, this module is integrated to System application of Axon Ivy engine. To be able to run Portal in designer, you need to import this module.

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# Chapter 4. Components

## Widget concept

### Before beginning

This guide assumes that you are already familiar with concepts inherent in JSF programming and in Ivy development.

### Introduction

This document provides a high-level explanation of how to develop a Portal widget. The ability to use Portal services and styles can be particularly useful to developers who wish to do one or more of the following:

- Create their own widgets for Portal which have a consistent look and feel with the existing widgets.
- Reuse existing portal services to create their own widgets which can manipulate Portal data, such as: cases, tasks, process starts, users,...

### How it is

This section introduces the **Html Dialog Component** and Portal services, predefined styles used in building a widget, and goes on to describe the process of designing and implementing.

Portal widgets should be implemented using the **Html Dialog Component** technology from Axon Ivy and follow the famous model-view-controller pattern.

Furthermore, to have a clean architecture and avoid a lot of headaches going forward, we suggest that you should separate your widget into layers like below:

- Entities

Entities are the business objects of the widget. They encapsulate the most general and high-level rules. They are the least likely to change when something external changes. (e.g.: by a change to page navigation, or security).

- Use Cases

Use case are widget specific business rules. This layer encapsulates and implements all of the use case of the widget. Changes in this layer should not affect the entities. This layer should not be affected by changes to externalities such as the Portal services, the UI, or any of the common frameworks.

- Interfaces Adapters

Interfaces Adapters are set of adapters that convert data from the format most convenient for the use cases and entities, to the format most convenient for some external agency such as the database or the web. Similarly, data is converted, in this layer, from the form most convenient for entities and use case, into the form most convenient for whatever persistence framework is being used. (The presenters, views, and controllers all belong in here. The models are likely just data structures that are passed from the controllers to the use case, and then back from the use cases to the presenters and views.)

- Frameworks and Drivers

This layer is generally composed of frameworks and tools such as the database, the web framework, Portal services, etc. This layer is where all the details go. The Web is a detail. The Portal services are detail. We keep these thing on the outside where they can do little harm.



#### Tip

There's no rule that says you must always have just the four layers above. However, you should always apply that the source code dependencies point from mechanisms to policies:

Frameworks and Drivers > Interfaces Adapters > User Cases > Entities

By doing so, you will create a widget that is intrinsically testable, independent of frameworks, independent of UI, independent of database, and independent of any external agency. When any of the external parts of the system become obsolete, like the database, or the web framework, you can replace those obsolete elements with a minimum of fuss.

## Main technology and concept

You should have an understanding of the following technology and concept as you build your widget:

- Managed Beans: in Html Dialog Component it is possible to communicate with normal Java Objects by using Managed Beans.
- User Dialog Concept: an Html Dialog Component follows the model-view-controller pattern of the User Dialog Concept.
  - Model is a data class whose data fields can be bound to widget properties of the view via the special object data.
  - Controller is implemented by a series of UI processes that can be mapped to events on the view such as mouse clicks. Axon Ivy provides the keyword logic to call an event process or a method process in the logic.
- View of an Html Dialog is defined with the means of an XHTML document.

## Services

There are separate services for working with each type of data:

- Application Services: set of services for getting information about applications.
- Absence Services: set of services for manipulating the user's absence.
- Case Services: set of services for working with cases and related data, such as: additional properties, notes,...
- Task Services: set of services for working with tasks.
- Process Start Services: set of services for querying process starts from the Portal system.
- Security Services: set of services for querying users and roles.
- User Setting Services: set of services for manipulating the user settings and related data, such as: email settings, language settings.
- Portal Configuration Services: set of services for controlling the Portal configuration.

## Built-in widgets

Portal comes with some useful widgets:

### 1. Task widget

Below is the sample how the task widget being use in the default template:

```
<ui:define name="taskWidget">
  <ic:ch.ivy.addon.portalkit.component.TaskWidget id="task-widget"
  tasks="#{logic.getTasksOfSessionUser()}" ... />
</ui:define>
```

### 2. Process widget

Below is the sample how the process widget being use in the default template:

```
<ui:define name="processWidget">
  <ic:ch.ivy.addon.portalkit.component.ProcessWidget id="process-widget"
    compactMode="true" ... .>
</ui:define>
```

### 3. Statistic widget

Below is the sample how the statistic widget being use in the default template:

```
<ui:define name="statisticWidget">
  <ic:ch.ivy.addon.portalkit.component.StatisticWidget id="statistics-widget"
    compactMode="true" ... >
  ...
</ic:ch.ivy.addon.portalkit.component.StatisticWidget>
</ui:define>
```

Portal setup these widget with the default settings for you, but you can always re-define them in order to match with your needs. Moreover, if you want to turn off a built-in widget, you can simply leave its ui:define container empty like this:

```
<ui:define name="taskWidget">
  <!-- leave it empty -->
</ui:define>
```

## Predefined styles

There are separate common styles are predefined to ensure every Portal widget has a consistent structure and appearance:

```
<div class="widget">
  <div class="widget-header">
    <ul class="widget-header-menu">
      <li class="widget-header-menu-item">...</li>
      <li class="widget-header-menu-item">...</li>
      <li class="widget-header-menu-item">...</li>
      ...
    </ul>
    ...
  </div>
  <div class="widget-content">
    <div class="widget-content-list">
      <div class="widget-content-list-item">...</div>
```

```
<div class="widget-content-list-item">...</div>
<div class="widget-content-list-item">...</div>
...
</div>
</div>
<div class="widdget-footer">
...
</div>
</div>
```

## Flow

The general flow for developing a widget for portal is as follows:

1. Design your widget, deciding which parts to implement in Ivy component, and which parts to implement as pure JSF.
2. Create an Html Dialog Component.

The following code fragment defines an example Html Dialog component:

```
<cc:interface componentType="IvyComponent">
<cc:attribute name="caption" />
</cc:interface>
<cc:implementation>
...
</cc:implementation>
```

A component could be inserted with the ic tag.

```
<ic:my.namespace.ComponentName ... />
```

For more information, see the Html Dialog Component section in Axon Ivy Designer - Help: **Designer Guide > User Interface > User Dialogs > Html Dialogs**

3. If you are writing a widget, which manipulates task, case,... consider using Portal built-in services.
4. Optionally, your widgets can have their own configuration. There are separate methods for manipulating widget configuration:
  - You can initiate or update your widget configuration by passing an JSON object to `saveSettings()`.
  - You can load your widget configuration by calling `loadSettings()`.

## Integration

The general flow for integrating a widget into Portal homepage is as follows:

1. Create a new home page which uses the `DefaultHomePageTemplate.xhtml` template. By doing this, your new home page will inherit the widget from the previous home page and has a place holder for your own widgets. Your custom home page should look like below:

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" xmlns="http://www.w3.org/1999/xhtml"

xmlns:f="http://xmlns.jcp.org/jsf/core" xmlns:h="http://xmlns.jcp.org/jsf/html"

xmlns:ui="http://xmlns.jcp.org/jsf/facelets" xmlns:ic="http://ivyteam.ch/jsf/component">

<ui:define name="customWidget">

...

</ui:define>

</ui:composition>
```

2. Create a new process start for the new home page. Now you will use this process start as the entry point of your portal instead of the default one. To let portal know about your new portal home, you have to go to the portal settings and set the portal home url to the new one.

3. In your new home page, place your widget inside the customWidget section.

```
<ui:define name="customWidget">

<ic:my.namespace.ComponentName ... />

...

</ui:define>
```

For more details, visit [Portal home](#).

## Exception handling

Portal separates exception into 2 types: ajax and non-ajax exception.

Portal handle non-ajax exception for you. You do not need to do anything for this type of exception.

Portal also handle ajax exception for you as default, but you can implement your own exception handler by using the Primefaces built-in exception handler: `p:ajaxExceptionHandler`.

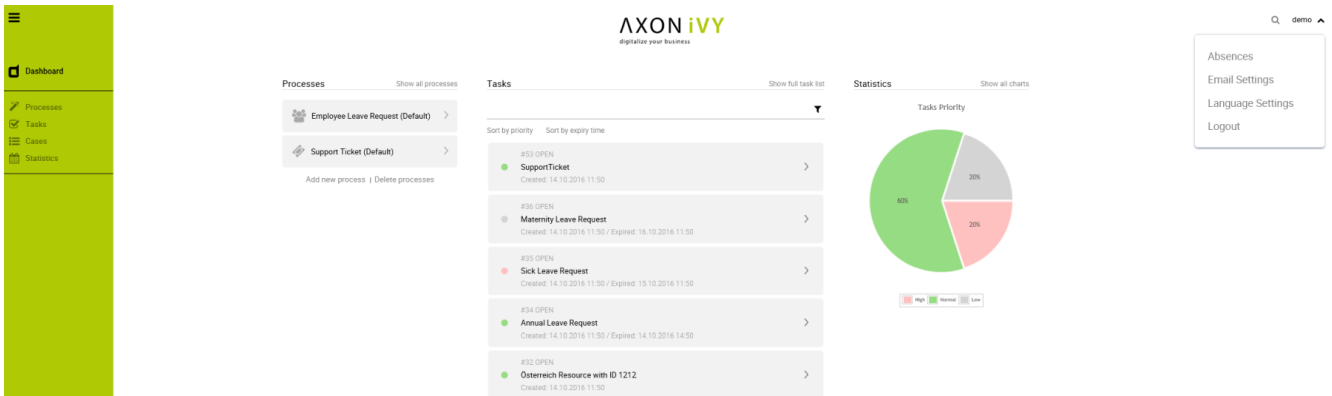
## Layout templates

### Templates for development

Your Portal Project is dependent on PortalTemplate project, in which there are 7 templates that can be used directly.

1. Basic template
2. Two column template
3. Task template
4. Case template
5. Task list template
6. Case list template
7. Default homepage template

These templates have the same header, which is a menu of applications that you configure in Administration page. Since version 6.4, Portal officially supports responsiveness for 3 resolutions: iMac (1920\*1050), iPad (1366\*1024) iPad Portrait: (1024\*1366), every templates has its default responsiveness, you can refer to Responsiveness to override it. Besides, there are user settings like: Absences, Email, Language Settings and Administration (for admin only). Details about user settings can be found in Settings.



## Basic template

Basic template provides basic layout where user can put their custom content. It lacks Portal menu and Case details. We recommend to use task template for your process.

### How to use Basic template

1. Create a new HTML User Dialog and then use `ui:composition` to define the template inside and reuse the default responsiveness behavior. To override it, please use `pageContent` instead of `simplePageContent` and `Responsiveness`.

```
<ui:composition template="/layouts/BasicTemplate.xhtml">
<ui:define name="pageTitle">Sample Page</ui:define>
<ui:define name="simplePageContent">
This is sample content.
</ui:define>
</ui:composition>
```

2. See the result after using Basic template for example:



## Two column template

Two column template inherits Basic Template. It has 2 columns which user can customize their contents. Normally, the first column is for navigation, the second for displaying corresponding content.

## How to use Two column template

1. Create a HTML User Dialog, define template in `ui:composition` and insert content of second column and third column using `ui:define`.

```
<ui:composition template="/layouts/TwoColumnTemplate.xhtml">

<ui:define name="pageTitle">Sample Page</ui:define>

<ui:define name="navigationRegion">

Navigation Region

</ui:define>

<ui:define name="contentRegion">

Content Region

</ui:define>

</ui:composition>
```

2. See the result after using Two column template for example:



## Task template

Task template is used for displaying task functionality and related information to support completing the task. There are a lot of regions to be filled with your custom content:

- Request name
- Process chain
- Errors
- Information
- Dynamic tabs
- Request form
- Case information tab
- Buttons at footer

## How to use template TaskTemplate.xhtml

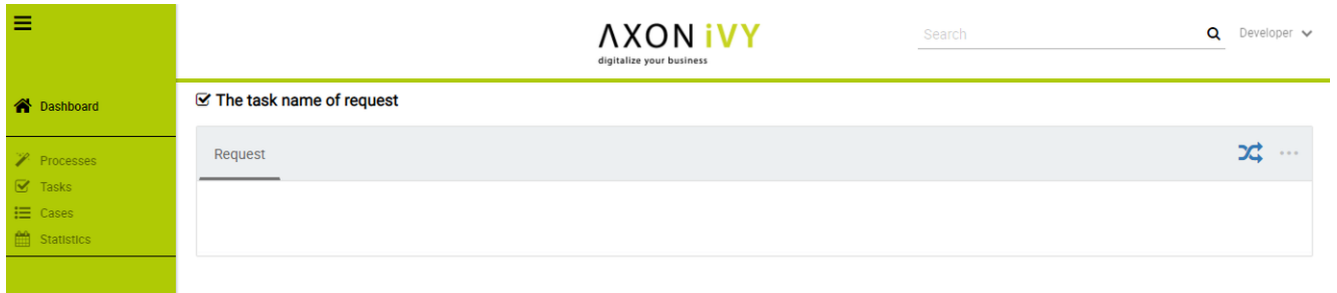
1. Create a new HTML User Dialog and then use `ui:composition` to define template which you use inside.

```
<ui:composition template="/layouts/TaskTemplate.xhtml">
```

2. Set `task` value so that the `taskName` is available to users where they can see the task name of request. It is mandatory.



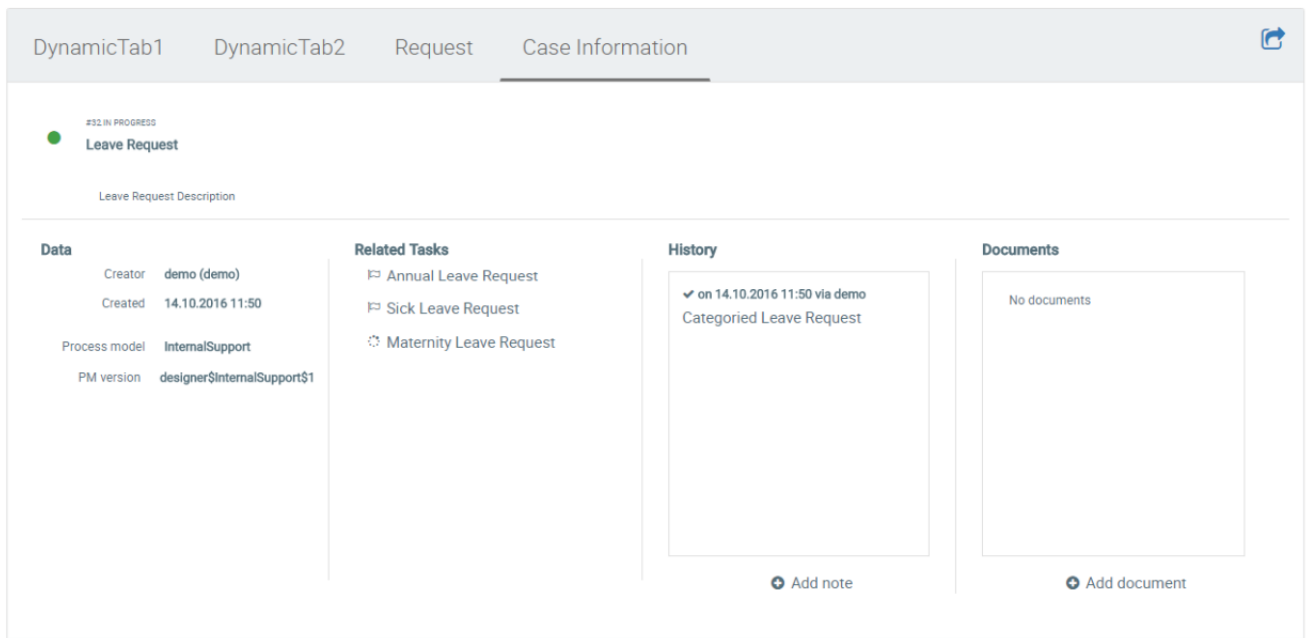
```
<ui:param name="task" value="#{ivy.task}" />
```



- Set caseId value so that the Case information tab is available to users where they can see info of case, documents, related tasks and history. It is mandatory.

```
<ui:param name="caseId" value="#{ivy.case.id}" />
```

Maternity Leave Request (#36)



- Set data to actualStepIndex and steps variables which are used for ProcessChain component in template. It is mandatory.

```
<ui:param name="actualStepIndex" value="#{data.actualStepIndex}" />
```

```
<ui:param name="steps" value="#{data.steps}" />
```

Maternity Leave Request (#4)

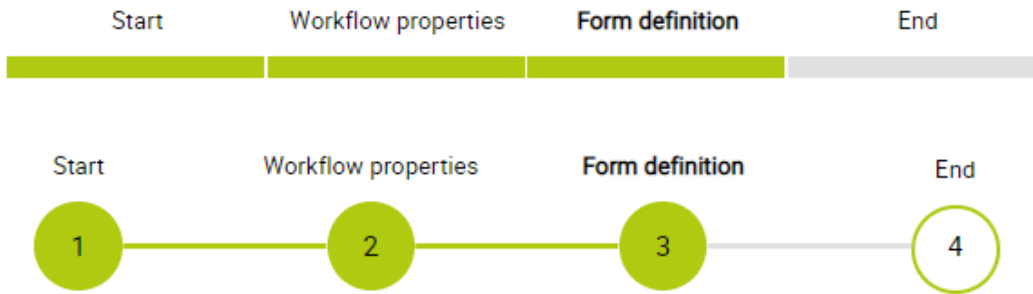


- Set data to processChainDirection variable to set direction for for ProcessChain component in template. There are two values: "HORIZONTAL" and "VERTICAL". Direction of ProcessChain component is "HORIZONTAL" by default.

```
<ui:param name="processChainDirection" value="VERTICAL" />
```

- Set data to processChainShape variable to set shape for for ProcessChain component in template. There are two values: "CIRCLE" and "LINE". Shape of ProcessChain component is "CIRCLE" by default.

```
<ui:param name="processChainShape" value="LINE" />
```



7. Inserts contents for `taskName`, `errorsZone`, `infoZone`. It is optional.

```
<ui:define name="taskName">...</ui:define>
```

```
<ui:define name="errorsZone">...</ui:define>
```

```
<ui:define name="infoZone">...</ui:define>
```

8. Inserts some new tabs, refers some segment of code as below. If your application has multiple tabs, use it and turn off request form by set `showTaskFormTab` to false.

```
<ui:param name="showTaskFormTab" value="false" />
```

```
<ui:define name="dynamicTabs">
```

```
<p:tab title="My first tab">
```

```
<p:inputText id="first-name" value="#{data.firstname}" />
```

```
</p:tab>
```

```
<p:tab title="My second tab">
```

```
<p:inputText id="last-name" value="#{data.lastname}" />
```

```
</p:tab>
```

```
</ui:define>
```

9. Overwrite contents of default tab. Use it when your application need only 1 tab.

```
<ui:define name="taskForm">
```

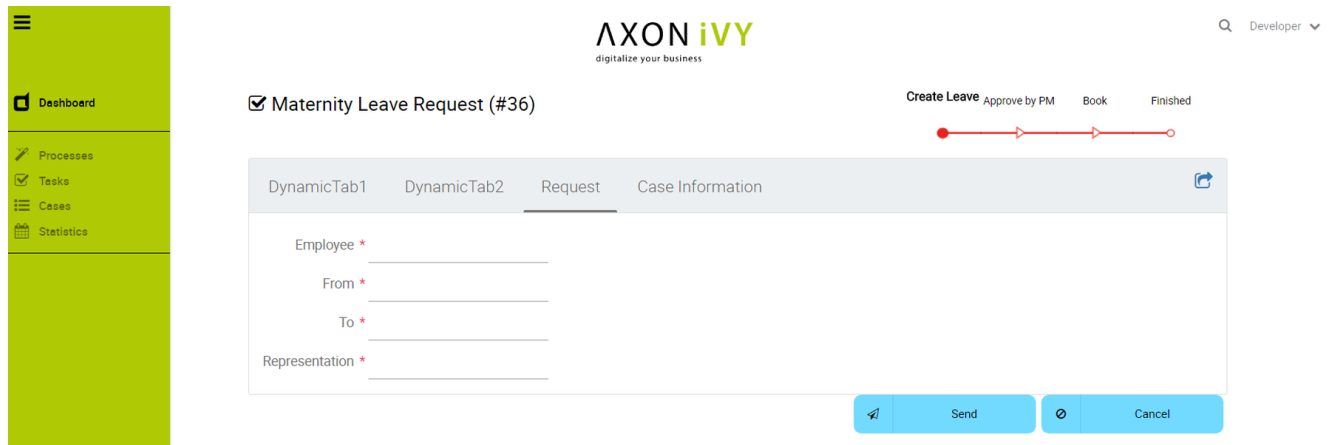
```
<h:form>
```

```
<p:outputLabel name="myCustomLabel" />
```

```
...
```

```
</h:form>
```

```
</ui:define>
```



10. Set visible/invisible for default tab case information. Set following variables as `true` if you want to visible and vice versa.

```
<ui:param name="showCaseStatusInfoTab" value="true" />
```

11. Inserts left buttons and right buttons which stay at the bottom of the page. It is optional. You can use it to define your action button. Consider using `partialSubmit` to submit your data in tabs.

```
<ui:define name="leftButtons">
```

```
<p:commandButton value="Save" actionListener="#{logic.save}"
partialSubmit="true" process="first-name last-name" update="first-name last-name" />
```

```
</ui:define>
```

```
<ui:define name="rightButtons">
```

```
<p:commandButton value="Cancel" actionListener="#{logic.cancel}"
immediate="true" />
```

```
</ui:define>
```

## Case template

Case template is similar to Task Template in both UI and usage. The difference is it is used for displaying case details functionality.

### How to use case template

Create a new HTML User Dialog and then use `ui:composition` to define template which you use inside.

```
<ui:composition template="/layouts/CaseTemplate.xhtml">
```

## Default homepage template

Default homepage template is used to create pages that have the look as default homepage of Portal. Besides, users can customize it by disabling default widgets, add new widgets, change position of widgets. For more details including basic and advanced customization, refer to Portal home

### How to use default homepage template

Create a new HTML User Dialog and then use `ui:composition` to define template.

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml">
```

## Task list template

Task list template is used to display task list where user can see tasks and their details.



### My Task List

Priority	Name / Description	Responsible	Task ID	Created	Expired	State	
●	<b>Maternity Leave Request</b> Maternity Leave Request Description	Everybody	181	17.10.2016 09:45	19.10.2016 09:45	●	Reset Delegate Reserve Open
●	<b>Maternity Leave Request</b> Maternity Leave Request Description	Everybody	113	17.10.2016 09:35	19.10.2016 09:35	●	Reset Delegate Reserve Open
●	<b>Create Support Ticket</b>	-	17	17.10.2016 09:33		●	Reset Delegate Reserve Open
●	<b>[Task's name is not available]</b>	-	8	17.10.2016 09:33		●	Reset Delegate Reserve Open
●	<b>Osterreich Resource with ID 1212</b>	Everybody	9	17.10.2016 09:33		●	Reset Delegate Reserve Open
●	<b>SupportTicket</b>	Developer user	18	17.10.2016 09:33		●	Reset Delegate Reserve Open
●	<b>Annual Leave Request</b> Annual Leave Request Description	demo	111	17.10.2016 09:35	17.10.2016 12:35	●	Reset Delegate Reserve Open
●	<b>Categoried Leave Request</b>	-	178	17.10.2016 09:45		●	Reset Delegate Reserve Open
●	<b>Annual Leave Request</b> Annual Leave Request Description	demo	179	17.10.2016 09:45	17.10.2016 12:45	●	Reset Delegate Reserve Open

## How to use task list template

1. Create a new HTML User Dialog and then use `ui:composition` to define template.

```
<ui:composition template="/layouts/PortalTasksTemplate.xhtml">
</ui:composition>
```

2. Data class of this dialog should have an attribute named `taskView` with type `ch.ivy.addon.portal.generic.view.TaskView`. By changing this attribute, user can modify title of the task list widget, collected tasks (through `dataModel`) and more. The following is a sample to build a `taskView`.

```
import ch.ivy.addon.portalkit.datamodel.TaskLazyDataModel;
import ch.ivy.addon.portalkit.bo.MainMenuNode;
import ch.ivy.addon.portal.generic.view.TaskView;

TaskLazyDataModel dataModel = new TaskLazyDataModel();
dataModel.setIgnoreInvolvedUser(true);
dataModel.setSortType(ch.ivy.addon.portalkit.enums.SortType.BY_PRIORITY);

MainMenuNode category = new MainMenuNode();
```

```
category.value = "My Task List";
```

```
out.taskView = TaskView.create().dataModel(dataModel).pageTitle("My Task List").hideTaskFilter(true).category(category).showHeaderToolBar(false).createNewTaskView();
```

## Case list template

Case list template is used to display case list where user can see cases and their details.

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digitalize your business

My Cases T

Name / Description	Id	Created	Finished	Creator	Pm	Pmv	State	
<b>Leave Request</b> Leave Request Description	173	17.10.2016 09:45		demo	InternalSupport	1	<span style="color: green;">●</span>	<span style="color: red;">✕</span> Destroy
<small>Click to show more details</small>								
<b>Leave Request</b> Leave Request Description	108	17.10.2016 09:35		demo	InternalSupport	1	<span style="color: green;">●</span>	<span style="color: red;">✕</span> Destroy

**Data**

Creator **demo**

Created **17.10.2016 09:35**

Process model **InternalSupport**

PM version **1**

**Related Tasks**

- Annual Leave Request
- Sick Leave Request
- Maternity Leave Request

● on 17.10.2016 09:35 via demo

*Categorized Leave Request*

No documents

⊕ Add note
⊕ Add document

## How to use case list template

1. Create a new HTML User Dialog and then use `ui:composition` to define template.

```
<ui:composition template="/layouts/PortalCasesTemplate.xhtml">
</ui:composition>
```

2. Data class of this dialog should have an attribute named `caseView` with type `ch.ivy.addon.portal.generic.view.CaseView`. By changing this attribute, user can modify title of the case list widget, collected cases (through `dataModel`) and more. The following is an example to build a `caseView`.

```
import ch.ivy.addon.portalkit.datamodel.CaseLazyDataModel;
```

```
import ch.ivy.addon.portal.generic.view.CaseView;
```

```
CaseLazyDataModel dataModel = new CaseLazyDataModel();
```

```
out.caseView = CaseView.create().dataModel(dataModel).withTitle("My Cases").buildNewView();
```

## Handle required Login in templates

All templates require login to access by default. But templates also provide functionality to access page without login by adding the `isNotRequiredLogin` parameter.

## How to handle required login in template

1. Create a new **HTML User Dialog** and then use `ui:param` to define the template inside

```
<ui:composition template="/layouts/BasicTemplate.xhtml">
  <ui:param name="isNotRequiredLogin" value="#{data.isNotRequiredLogin}" />
  <ui:define name="pageContent">
    This is sample content.
  </ui:define>
</ui:composition>
```

2. Result after using template for example (All user settings and application menus will not visible).

## Responsiveness

Since version 6.4, Portal officially supports responsiveness for 3 screen widths: iMac(width 1920), iPad landscape(width 1366) and iPad portrait(width 1024).

To apply your styles for the above resolutions, you can add your own media query css:

```
/* Small screen */ @media screen and (max-width: 1365px) { /*.....*/ }
/* Medium screen */ @media screen and (min-width: 1366px) and (max-width: 1919px)
{ /*.....*/ },
/* Large screen */ @media screen and (min-width: 1920px) { /*.....*/ }
```

In Portal's new design, the main container's width should be changed according to menu state (expand/colapse).

To adapt the change, you need to initialize the `ResponsiveToolkit` Javascript object and introduce 3 objects to handle 3 screen resolutions and each object has to implement the `updateMainContainer` method.

Portal templates define their own responsiveness, you can redefine the footer section to override:

E.g. Initialize `ResponsiveToolkit` for `TaskList` page.

```
<ui:define name="footer">
  <script type="text/javascript">
    $(function(){
      var taskListLargeScreen = new TaskListLargeScreenHandler();
      var taskListMediumScreen = new TaskListMediumScreenHandler();
      var taskListSmallScreen = new TaskListSmallScreenHandler();

      var responsiveToolkit = ResponsiveToolkit(taskListLargeScreen, taskListMediumScreen,
        taskListSmallScreen);

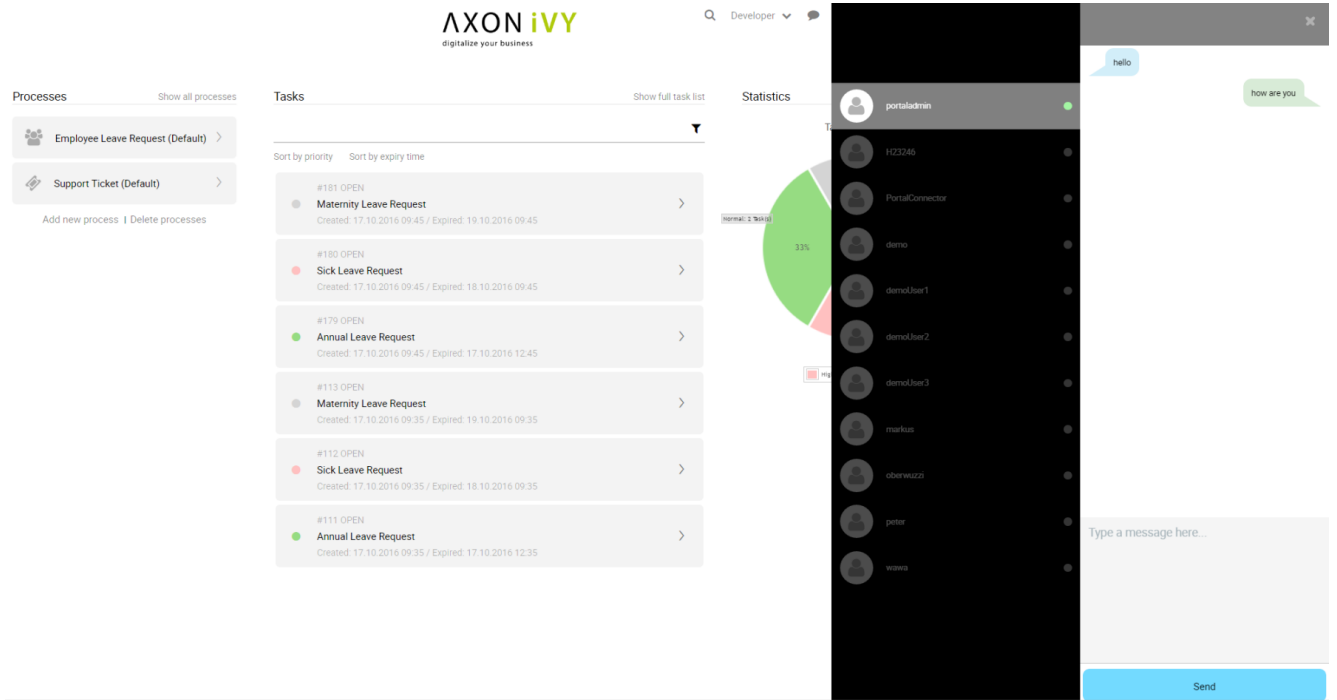
      Portal.init(responsiveToolkit);
    });
```

```
</script>
```

```
</ui:define>
```

## Enable Portal chat

### Chat feature



### Information

Chat feature was implemented on Portal.

There are couple of reason, it's intentionally disabled by default:

- Customers have their own Chat, they do not need another.
- For using Chat, system administrator has to configure it on their server (needs additional Libraries).
- With added libraries for using Chat, it slows AxonIvyEngine down.
- It has log-in issue as if AxonIvyEngine is configured with IIS (version 7.5 or older) to manage SSO.
- Not fully support UNICODE characters on Ivy 6.3 and upwards.

### For users who want to use chat feature

Follow the steps below:

1. First, IvyEngine/Designer needs some configuration to use Chat. Copy two libraries and then paste into `webapps/ivy/WEB-INF/lib` folder located on AxonIvyEngine, AxonIvyDesigner.



#### Note

You can find these libraries inside PortalKit module, located on `PortalKit/lib_chat` or download from this site.

- portal-chat-endpoints-s125.jar
- atmosphere-runtime-2.4.2.jar

## 2. Second, Enables Chat on UI by setting enablesChat param

```
<ui:param name="enablesChat" value="true" />
```

Added this line to your pages that are using BasicTemplates of Portal (adds to DefaultPortalHomeTemplate.xhtml, TaskTempate.xhtml, etc.)

E.g.:

```
<ui:composition template="/layouts/BasicTemplate.xhtml">
```

```
<ui:param name="enablesChat" value="true" />
```

```
<...>
```

```
</ui:composition>
```

Or simply change param's value on BasicTemplate.xhtml

```
<ui:param name="enablesChat" value="#{enablesChat}" /> to <ui:param name="enablesChat" value="true" />
```

## 3. Restarts AxonIvy Desinger/Engine. Then enjoy Chat.

# Error handling

In this section, we introduce 2 kinds of errors, when and how to handle them in Portal.

- Ajax error : this kind of errors occur during a JSF ajax requests, for example when the user clicks on the show full mode button to tell the task widget switches to full mode, without handling the end user would not get any form of feedback if the action was successfully performed or not.
- Non-ajax error : this kind of errors occur when user access to Portal from a url which could not be handled successfully by server side, or being navigated by a corrupted url. For example, when the user clicks on a link to start a task which does not exist.

## Ajax error handling

### Introduction

By default, Portal handles all exceptions from ajax requests.

When an exception occurs, Portal will show an error notification with the exception type and message to end user. The exception details is available when user click on show details button.

Stacktrace on error messages can be showed/hid depend on ivy system property `Errors.ShowDetailsToEndUser`.



### Note

This feature is only available if using the portal default template: `BasicTemplate` or its extension.



## Result

Message: BpmError ivy:error:script Unique ID: 15EEAB3D03D5489E Process Element: 15DE4F365CA95344-f7

StackTrace:

```

ch.ivyteam.ivy.bpm.engine.restricted.error.BpmErrorHandler$UnhandledException: BpmError ivy:error:script
Unique ID: 15EEAB3D03D5489E
Process Element: 15DE4F365CA95344-f7
at ch.ivyteam.ivy.dialog.execution.DialogRuntimeLogicHelper.startProcess(DialogRuntimeLogicHelper.java:360)
at ch.ivyteam.ivy.dialog.execution.DialogRuntimeLogicHelper.handleEvent(DialogRuntimeLogicHelper.java:348)
at ch.ivyteam.ivy.dialog.execution.DialogRuntimeLogicHelper.handleMethodEvent(DialogRuntimeLogicHelper.java:339)
at ch.ivyteam.ivy.dialog.execution.DialogRuntimeLogicHelper.invokeRegularMethod(DialogRuntimeLogicHelper.java:233)
at ch.ivyteam.ivy.dialog.execution.DialogRuntimeLogicHelper.callMethodProcess(DialogRuntimeLogicHelper.java:210)
at ch.ivyteam.ivy.dialog.execution.DialogRuntime.callMethodProcess(DialogRuntime.java:274)
at ch.ivyteam.ivy.dialog.execution.jsf.controller.IvyLogicBeanCreator$LogicBeanInvocationHandler.invoke(IvyLogicBeanCreator.java:50)
at com.sun.proxy.$Proxy138.errorMethod(Unknown Source)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.el.parser.AstValue.invoke(AstValue.java:247)
at org.apache.el.MethodExpressionImpl.invoke(MethodExpressionImpl.java:267)
at ch.ivyteam.ivy.dialog.execution.jsf.controller.el.MethodExpressionWrapper.invoke(MethodExpressionWrapper.java:29)
at
ch.ivyteam.ivy.dialog.execution.jsf.controller.el.CompositeComponentAwareMethodExpression.invoke(CompositeComponentAwareMethodExpression.java:96)
at org.apache.myfaces.view.facelets.el.ContextAwareTagMethodExpression.invoke(ContextAwareTagMethodExpression.java:96)
at javax.faces.event.MethodExpressionActionListener.processAction(MethodExpressionActionListener.java:86)
at javax.faces.event.ActionEvent.processListener(ActionEvent.java:48)
at javax.faces.component.UIComponentBase.broadcast(UIComponentBase.java:429)

```

Close

## Non-ajax error handling

### Introduction

By default, when the server has any error such as : HTTP 404, HTTP 500, or exception while page's loading, AxonIvyEngine will show an default error page. E.g.:



### Error (Http Status Code 500)

ServletException

dialog instance with id 15281D222F40B7C0EB0 is not available any more

! Open Error Report

Powered by Axon.Ivy Copyright © IvyTeam

You can find content of this page is the file located on `${AxonIvyEngineFolder}/webapp/ivy/ivy-error-page.xhtml`, but the error page is not user friendly, too much technical information that normal user may not understand. Thus, Axon Ivy Portal provides an alternative solution to make this page nicer.

## How to configure

Download the zip file below to configure on your own engine (or designer).



### **Important**

Read README.txt

PortalErrorPageConfiguration.zip

## Result

HTTP 404 Page Not Found

Example testing URL: 404

### 404 Page Not Found

We're sorry, but the resource you are looking for does not exist.

---

[Back To Home Page](#)

HTTP 500 Error

Example testing URL: 500

### 500 Error

We're sorry, there was a problem serving the requested page., [more details...](#)

---

[Back To Home Page](#)

# Enable Export feature

## Export feature



The screenshot shows the Axon Ivy Portal interface with the following table:

Name	Timestamp	Content
Portal Admin	13.12.2017 09:08	Portal Admin (portaladmin) has set deadline to task #118167 to 28.12.2017 09:45
Portal Demo User	13.12.2017 03:45	Annual Leave Request
Portal Admin	13.12.2017 03:45	Sick Leave Request
Portal Admin	13.12.2017 03:45	Categorized Leave Request

Below the table is a green button labeled "Export to Excel".

## For users who want to use export feature

By default, users cannot use export feature of Portal. For using it, follow the steps below:

1. First, IvyEngine/Designer needs some configuration to use export. Copy library below and then paste into `webapps/ivy/WEB-INF/lib` folder located on AxonIvyEngine, AxonIvyDesigner.



### Note

You can find this library inside AxonIvyDesigner folder, under `configuration/org.eclipse.osgi` (please search the library in this directory), or download from this site.

- `poi-3.15.jar`

2. Restart AxonIvy Designer/Engine. Then use export function normally.

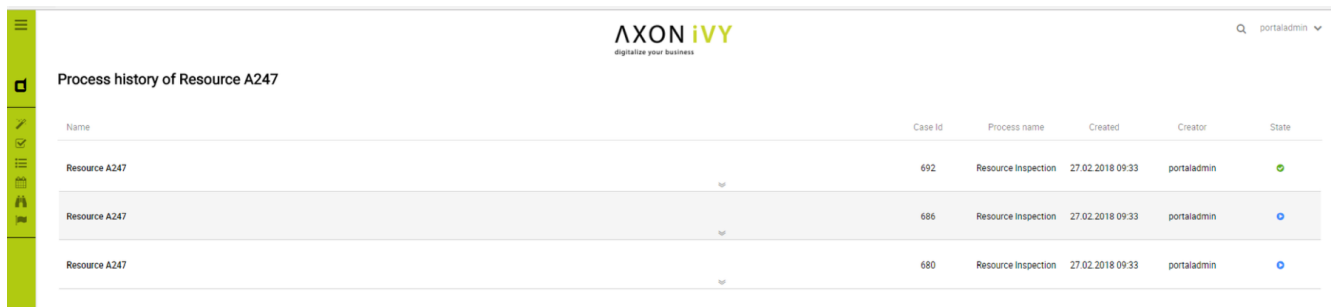
## Additional Components

### Process history

#### Introduction

This component is a lazy loading list which displays all business cases of a business entity in your application. You can include this component everywhere:

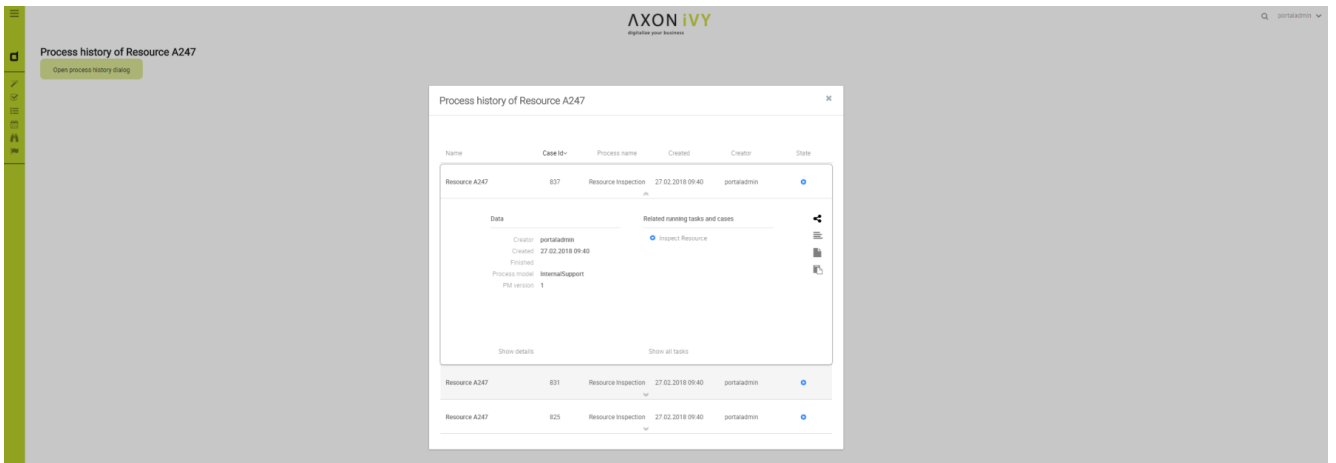
In a page



The screenshot shows the Axon Ivy Portal interface with the following table:

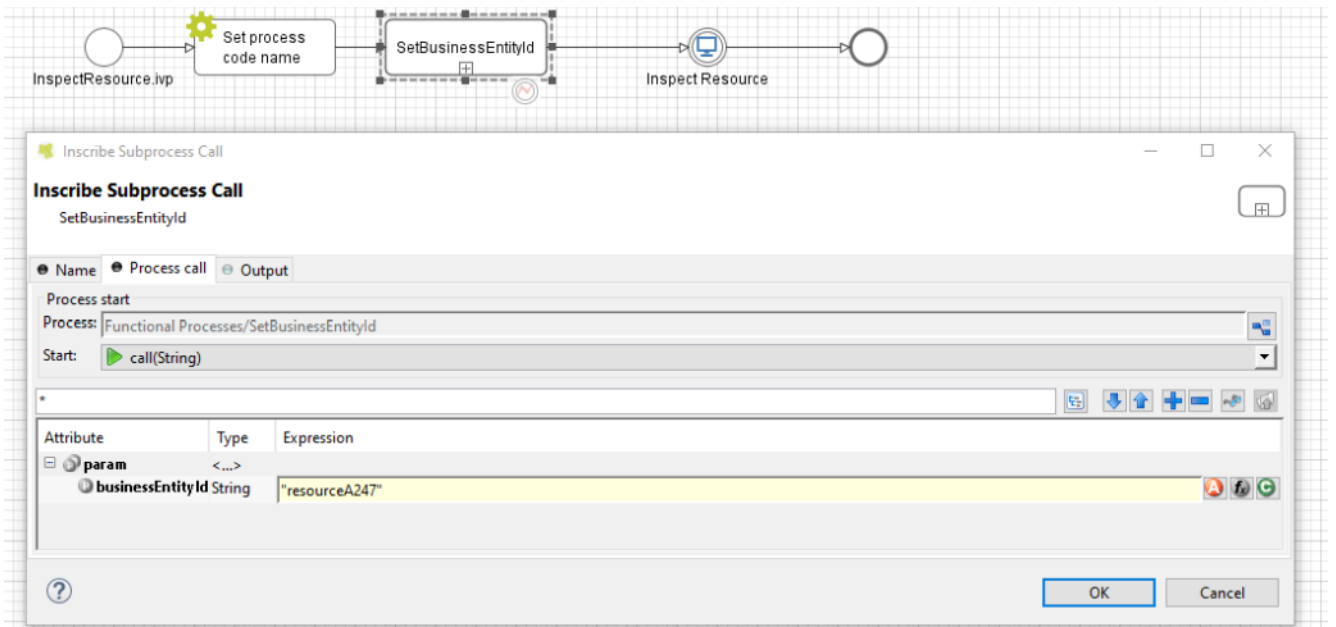
Name	Case Id	Process name	Created	Creator	State
Resource A247	692	Resource Inspection	27.02.2018 09:33	portaladmin	●
Resource A247	686	Resource Inspection	27.02.2018 09:33	portaladmin	○
Resource A247	680	Resource Inspection	27.02.2018 09:33	portaladmin	○

In a dialog



## How to use

First you need to link the cases to the business entity. Call the subprocess `SetBusinessEntityId` in the process which need to be linked and input an identifier unique to your business entity. The subprocess will set the id to the additional property "CASE\_BUSINESS\_ENTITY\_PROPERTY" of the business case.



Include the process history component into your page:

```
<ic:ch.ivy.addon.portal.component.ProcessHistory businessEntityId="resourceA247" >
```

The value of the attribute `businessEntityId` must match the id input into the subprocess in the first step.

By default the component will load 20 cases at a time. You can change this by setting the attribute `chunkSize` to the number you want . You should use this attribute alongside with the attribute `scrollHeight` to configure the scroll bar of the list.



### Note

If you use this component in a dialog, you must run this script `processHistory.setup()` ; when the dialog is shown. For example:

```
<p:dialog widgetVar="process-history-dialog" id="process-history-dialog"
width="800" height="500" header="Process history of Resource A247"
onShow="processHistory.setup();">
```

```
<ic:ch.ivy.addon.portal.component.ProcessHistory
businessEntityId="resourceA247" chunkSize="6" scrollHeight="400" />

</p:dialog>
```



**Important**

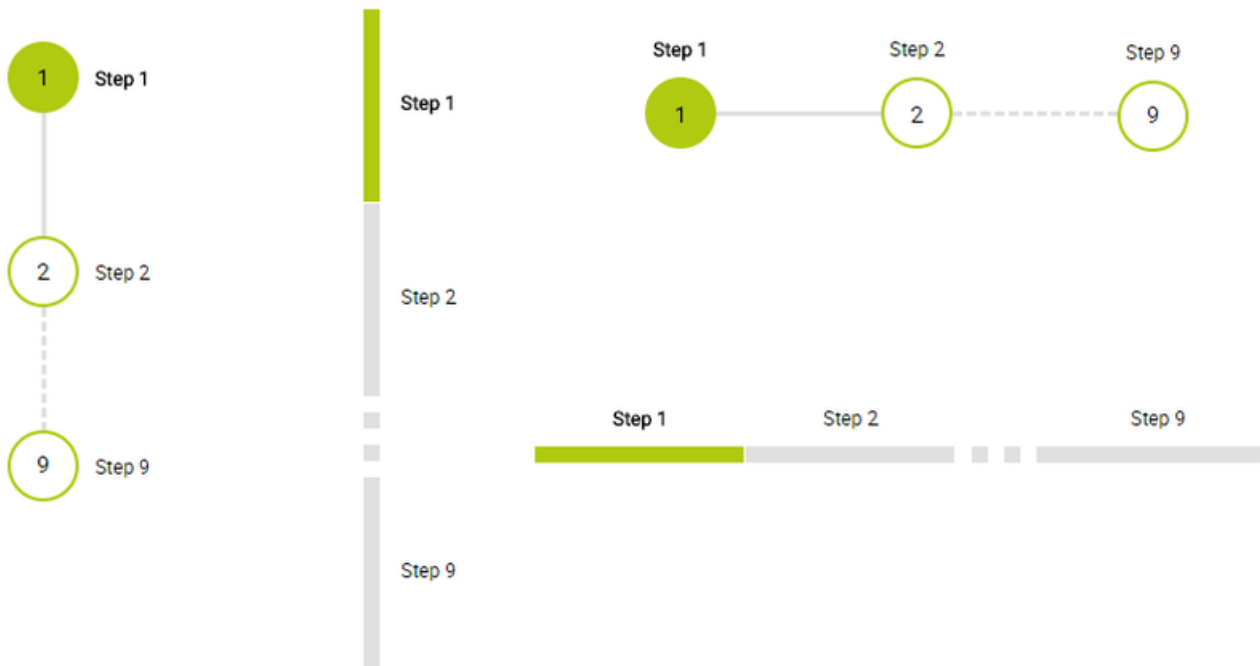
If your process has a Trigger component or sends a signal to start another process with the option "Attach to Business Case that triggered this process" selected, the current case of the process will become a technical case and will not be loaded into the process history list. In this case You need to call the `SetBusinessEntityId` subprocess after the first Trigger or signal sending step.

## Process Chain

### Introduction

Process Chain component of Portal provides features for users to know status of all steps in a process: the step's working, these steps are done, these steps is not done. These features are:

1. Support to display all working steps or display only helpful steps as begin, last, current, previous current, next current steps.
2. Support to change the shape of process chain: circle or line.
3. Support to change direction of process chain: horizontal or vertical.



### How to use

Process Chain component can be integrated in any widget by including this component into a page. In order to use this component in a page, include this component to this page with following code:

```
<ic:ch.ivy.addon.portalkit.singleapp.process.ProcessChain id="process-chain-circle-horizontal"
```

```

componentId="component-circle-horizontal" shape="CIRCLE" direction="HORIZONTAL"

isShowAllSteps="FALSE" actualStepIndex="#{data.actualCurrentIndex}"
steps="#{data.steps}" />

```

1. Must to set value for actualStepIndex parameter. This is current step index.
2. Must to set value for steps parameter. This is list of working steps.
3. Can change shape parameter to CIRCLE or LINE based on the requirement. Default value of this is CIRCLE.
4. Can change direction parameter to HORIZONTAL or VERTICAL based on the requirement. Default value of this is HORIZONTAL.
5. Can change isShowAllSteps parameter to TRUE or FALSE based on the requirement. Default value of this is FALSE.

## Global growl

### Introduction

This component is a global growl introduced in BasicTemplate, you can use it to display your messages in Portal.

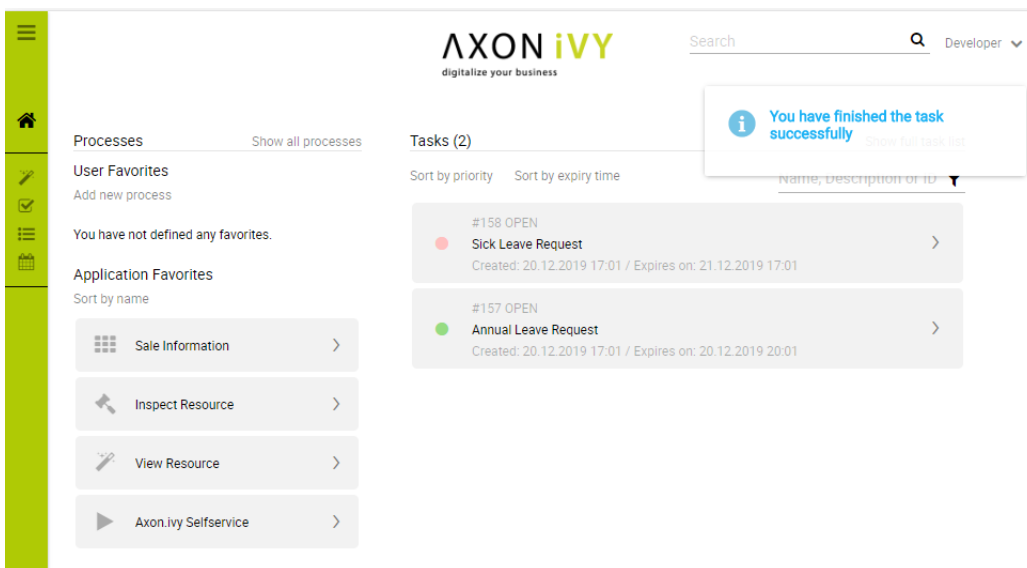
```

104 ...#{ivy.cms.co( /ch.ivy.addon.portalkit.ui.jsf/common/switchtodesktopversion )}#
165 .....</p:commandLink>#
166 ....</div>#
167 ..</ui:fragment>#
168 #
169 ..<ic:ch.ivy.addon.portalkit.multiapp.general.ErrorDisplayDialog id="application-error-dialog-component" />#
170 ..#
171 ..<p:growl id="portal-global-growl" widgetVar="portal-global-growl" sticky="true" />#
172 </h:body>#
173 </html>

```

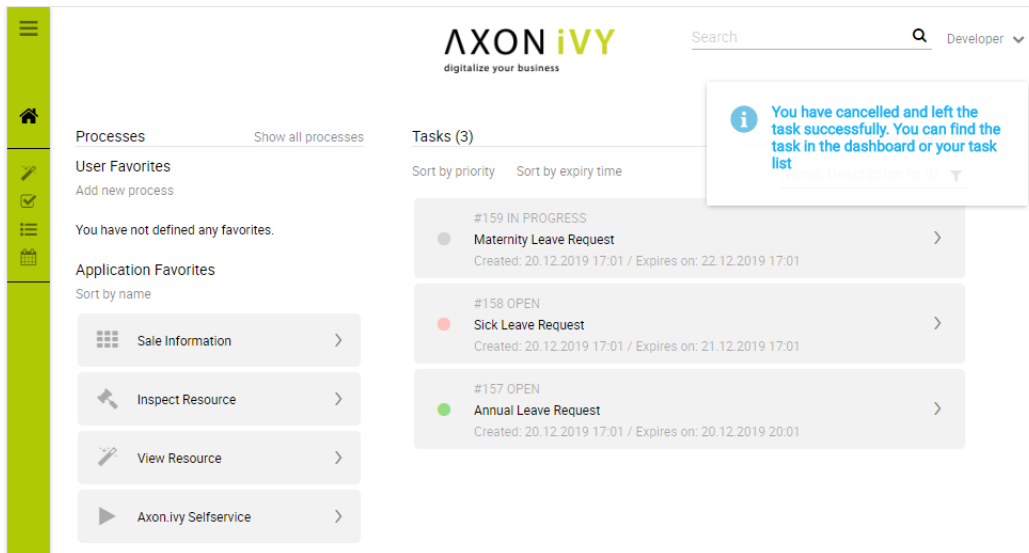
### Display growl after finishing a task

To make growl message appears as default after a task is finished, administrator could set the DISPLAY\_MESSAGE\_AFTER\_FINISH\_TASK Portal variable to true.



### Display growl after leaving a task

If DISPLAY\_MESSAGE\_AFTER\_FINISH\_TASK Portal variable is true, growl message will be displayed after a task is left.



## Customization global growl message

After that, for each task, you can turn it off or override it. Firstly, when you submit form to interact task, you need to put the `overridePortalGrowl` key to flash object with any value

```
Flash flash = FacesContext.getCurrentInstance().getExternalContext().getFlash();
flash.put("overridePortalGrowl", true);
flash.setRedirect(true);
```

It's enough if you want to turn it off. To override the message, add `facesMessage` to this component

```
import javax.faces.context.Flash;
import javax.faces.context.FacesContext;
import javax.faces.application.FacesMessage;

FacesMessage message = new FacesMessage("Task is done successfully");
FacesContext.getCurrentInstance().addMessage("portal-global-growl-message", message);

Flash flash = FacesContext.getCurrentInstance().getExternalContext().getFlash();
flash.put("overridePortalGrowl", true);
flash.setRedirect(true);
flash.setKeepMessages(true);
```

Please refer to GlobalGrowl dialog in PortalExamples project for more details.

# Change Last Drilldown Level Of Task By Expiry Chart

## Task by expiry chart



## For users who want to change last drilldown level of Task by expiry chart

By default, the last drilldown level of a expiry chart is HOUR. It means that, to open a related tasks list of this chart, users must navigate from YEAR -> MONTH -> WEEK -> DAY -> HOUR, clicking on a column of HOUR chart to open the tasks.

To change this last drilldown level, users can set the value of EXPIRY\_CHART\_LAST\_DRILLDOWN\_LEVEL in Global settings.

For example, to navigate to task list immediately when clicking on a week column, set EXPIRY\_CHART\_LAST\_DRILLDOWN\_LEVEL = WEEK:

Priority	Name / Description	Responsible	Task id	Created	Expiry	Status	Actions
High	Maternity Leave Request Maternity Leave Request Description	Everybody	497316	28.02.2018 10:18	02.03.2018 10:18	Active	View Edit Delete
High	Sick Leave Request Sick Leave Request Description	Everybody	497315	28.02.2018 10:18	01.03.2018 10:18	Active	View Edit Delete



---

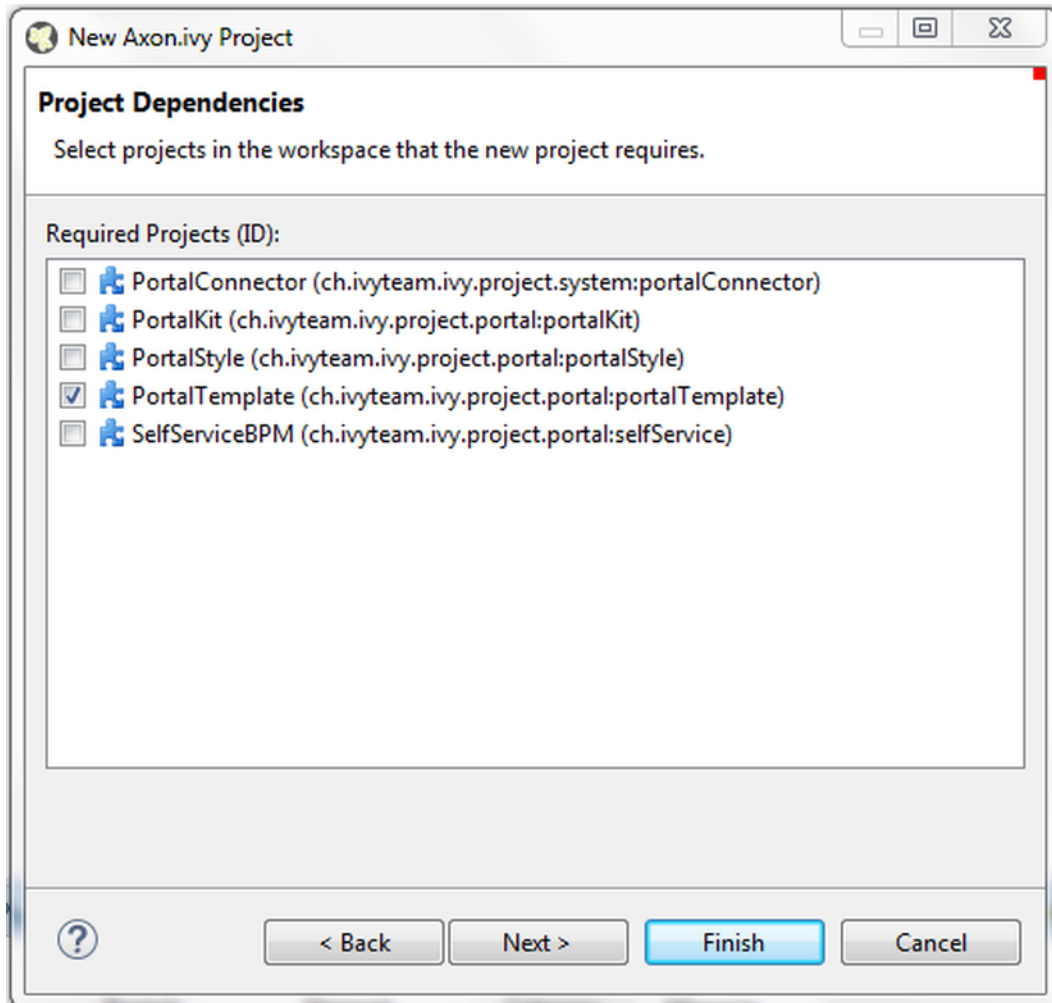
# Chapter 5. Customization

## Build your own portal

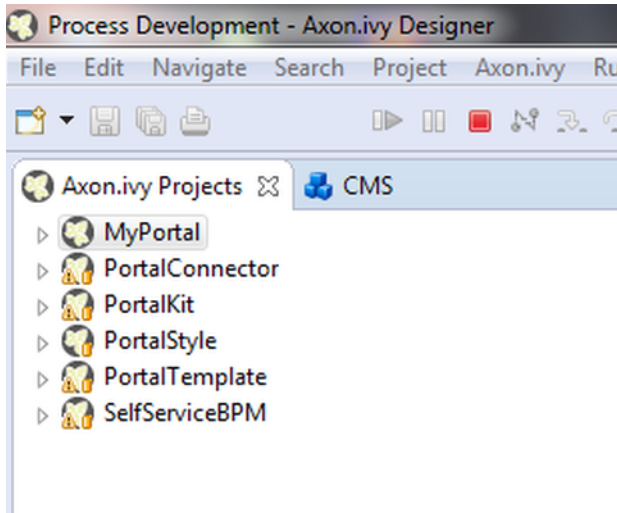
### Build your own portal using Portal kit

1. Create new project

Create a new project that depends on `PortalTemplate`.



Project structure



2. Create new home page

- a. Create a new HTML Dialog for your home page and then use `ui:composition` to define template which you use inside. If you want to keep the look of default homepage, then choose `DefaultHomePageTemplate`.



**Tip**

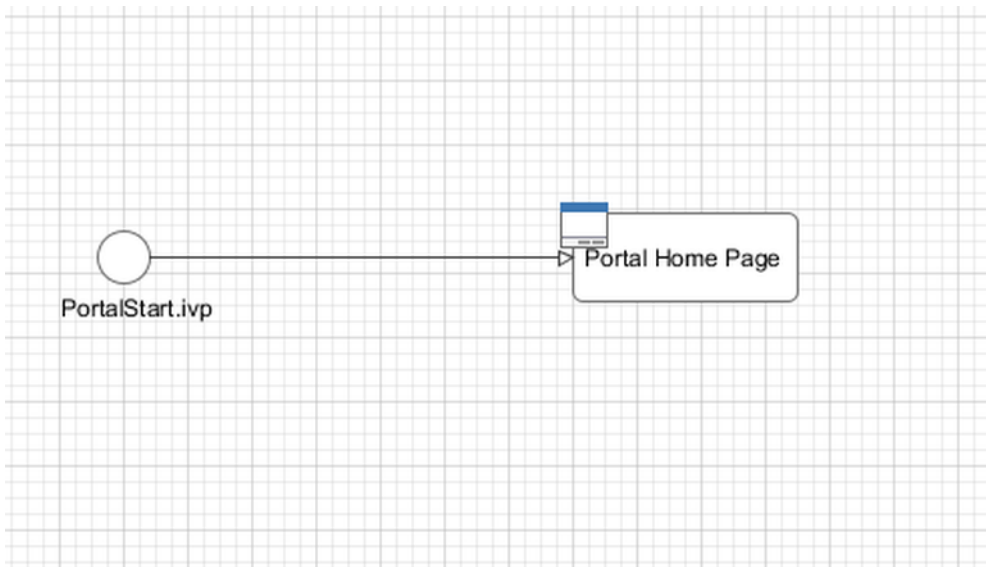
Find more information about templates at [Layout templates](#).



**Important**

Portal uses some template files in the folder "webContent/layouts" in Portal Template project. Do not create files with the same path and name in your project as they can override the Portal files.

- b. Create a new `Start` process and connect to `User` Dialog for your home page.



- c. Run your application, start your newly created process and see result.

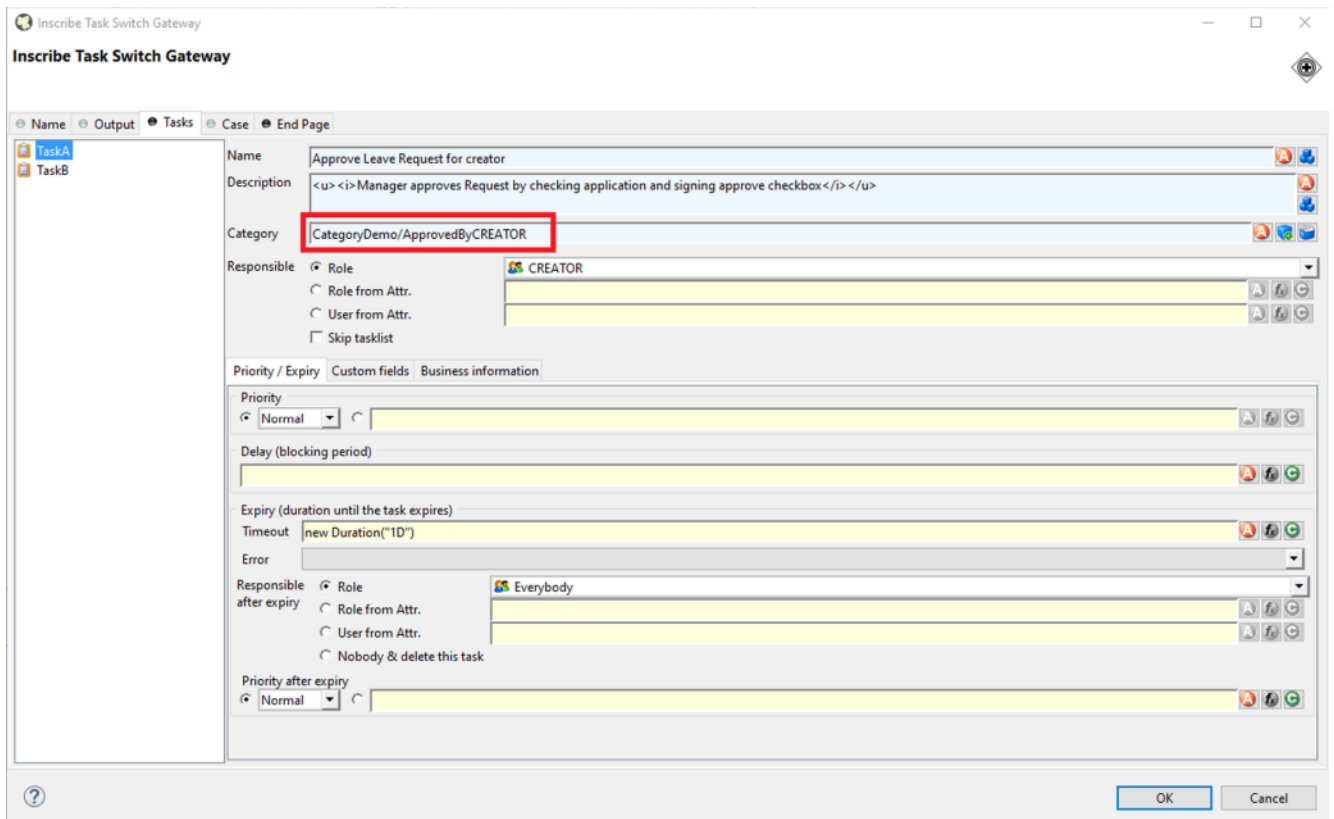


**Tip**

Your new homepage is the default portal homepage. You can customize it. Reference at Portal home.

3. Set category for tasks

To categorize tasks, set values for Category field. Task category can be multi-level if it is separated by slash / signs, as below.

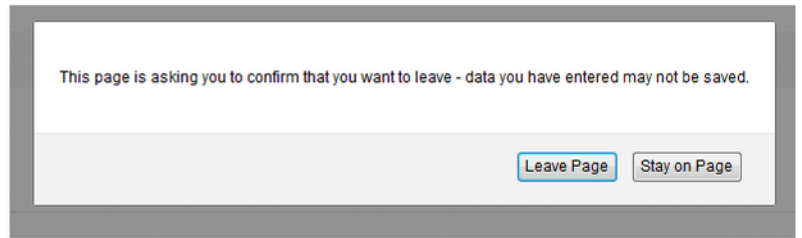
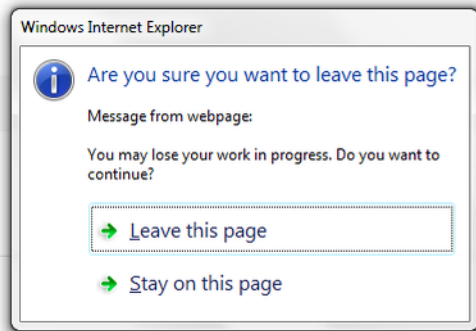


4. How to use feature warning on closing browser/tab

Sometimes when users are working on a task, if they close tab, browser or refresh page then they may lose their current work. It's a good idea to ask users to verify that they truly want to proceed with the action they just invoke. To use this feature, add WarnOnClosingBrowserTab component to the page you want to be affected.

```
<ic:ch.ivy.addon.portalkit.feature.WarnOnClosingBrowserTab confirmMessage="You may lose your work in progress. Do you want to continue?" />
```

Depending on browser, content of confirmMessage and names of buttons may vary.



## Tip

Normally, when using this component, actions that user invoked outside Portal area like closing tab/browser, refreshing page, clicking on a link on bookmark bar of browser will cause browser to display a confirmation dialog. That might cause the feature work incorrectly.

Actions that lead to navigation that user invoke inside Portal area like clicking on a link/button, submitting a form will not display any confirmation popup.

In some cases, user might use javascript to navigate to another page, for example: set value for `window.location.href` or call `location.reload()`.

If that happens, add this to your javascript function: `showConfirmDialogBeforeUnload = false;`

# PortalStyle customization (logos, colors, date patterns)

## Change Portal's logos

You can change logo and login logo by modifying default logo in PortalStyle project.

- Modify cms entry `PortalStyle/images/logo/CorporateLogo.png` to update homepage logo.
- Modify cms entry `PortalStyle/images/logo/loginLogo.png` to update login logo.
- Override the variables: `@login-logo-height`, `@home-logo-height` in `customization.less` to scale your logos.

## Change Portal styles

Portal applies LESS framework to support you in customizing styles of Portal. There are 4 files: `theme.less` (shouldn't be modified), `variables.less` (shouldn't be modified), `font-faces.less`, `customization.less`, they are placed at `PortalStyle/webContent/resources/less`.

- `font-faces.less` : replace default font url-s by your font url-s and add/change other font styles to customize the Portal's font styles.
- `customization.less` : to change styles of Portal. E.g. Portal's component styles.



## Note

Portal provides several variables ( `@body-background-color`, `@menu-color`, `@sidebar-dimension-transition-duration`, `@sidebar-opacity-transition-`

duration,@process-chain-menu-color , etc.) to change Portal's style. To override variables, you should put overriding code (e.g. @body-background-color: red ) at customization.less file.

- @body-background-color: Portal background color.
- @menu-color: application menu color, color of texts and icons on the menu will be calculated based on brightness of menu color.
- @sidebar-opacity-transition-duration: application menu text opacity transition duration.
- @process-chain-menu-color: process chain component color.
- @action-button-color: Portal action button color e.g: close, add, next ...
- @action-button-border-radius: action button shape, it's rectangle when set @action-button-border-radius:0px;
- @sidebar-dimension-transition-duration: expanding/collapsing transition duration of application menu.
- @cancel-button-background-color: cancel button background color.
- @task-priority-low-color, @task-priority-normal-color, @task-priority-high-color, @task-priority-exception-color: task priority color.
- @task-state-open-color, @task-state-in-progress-color, @task-state-done-color, @task-state-zombie-destroyed-color, @task-state-reserved-color, @task-state-system-color: task state color.
- @circle-step-number-color: circle process chain number step color.



### Important

- Do not change font-family property values.
- Limitation: the task priority color customization hasn't changed the task priority colors in statistic.

There is additional button type allows developer to configure its color and shape. Use it when you need different button types in your own project. How to: use style class context-button for it. For example : <p:commandButton value="My button" styleClass="context-button" > There are 2 variables allow developers to change color and shape

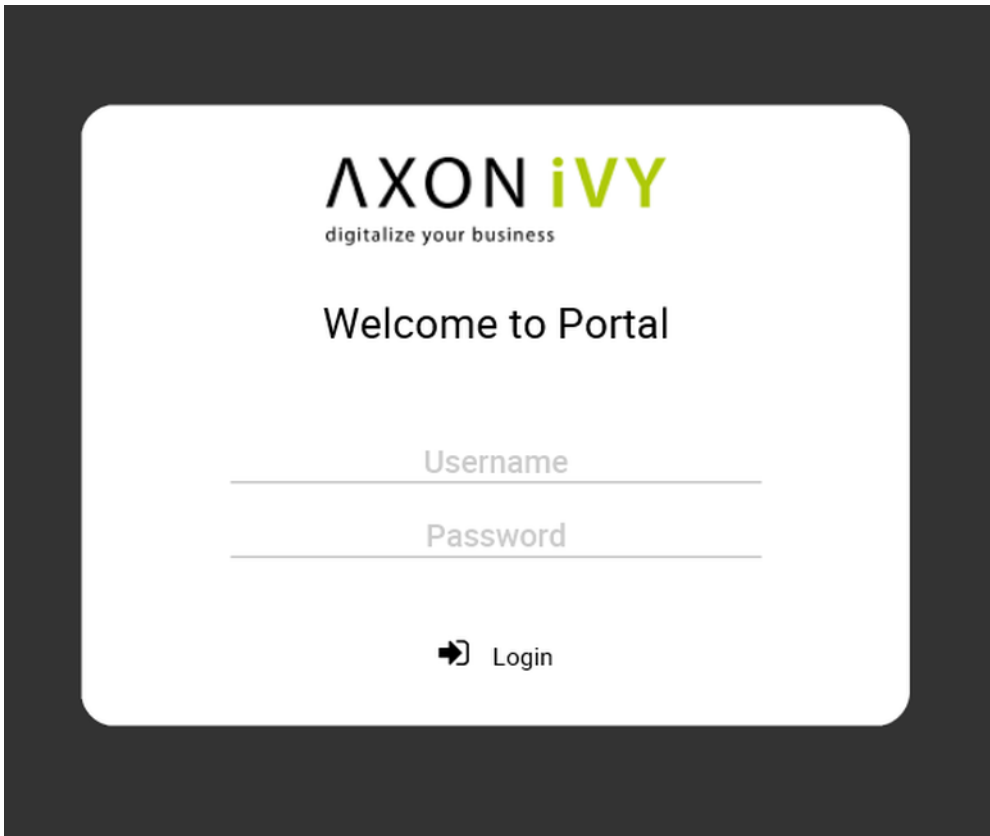
- @context-button-color : it is the color of context button
- @context-button-border-radius : it sets shape of action button, it's rectangle when set @context-button-border-radius:0px;

After you finish your customization, compile these above less files to build the css file named theme.min.css and put it at PortalStyle/webContent/resources/css . You are highly recommended to run the mvn lesscss:compile maven command in PortalStyle to do it quickly.

## Change date time pattern

You can change date pattern by modifying CMS in PortalStyle project: PortalStyle/patterns/datePattern and PortalStyle/patterns/dateTimePattern .

## Login page



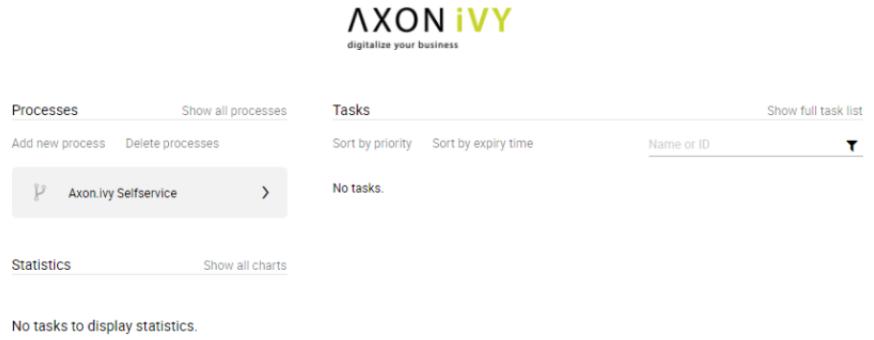
To replace default login page, extends existing templates with `ui:define name="login"` to define your new login component like below

```
<ui:composition template="/layouts/BasicTemplate.xhtml">
<ui:define name="login">
<ic:internaltest.ui.YourOwnLoginComponent />
</ui:define>
</ui:composition>
```

## Menu

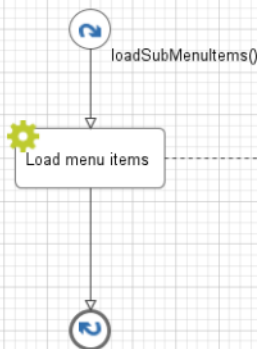
### Introduction

By default Portal main menu has 4 items: Processes, Tasks, Cases and Statistics. You can remove these items or add your own items.



## Customization

In your project, override the process `LoadSubMenuItems` in `PortalTemplate` and follow the hints.



### TO REMOVE A DEFAULT SUB MENU ITEM:

Remove one of these lines:  
`in.subMenuItems.add(new ProcessSubMenuItem());`  
`in.subMenuItems.add(new TaskSubMenuItem());`  
`in.subMenuItems.add(new CaseSubMenuItem());`  
`in.subMenuItems.add(new DashboardSubMenuItem());`

### TO CREATE A SUB MENU ITEM:

```
SubMenuItem subMenuItem = new SubMenuItem();
subMenuItem.setMenuKind(MenuKind.CUSTOM);
subMenuItem.setIcon(<SUB_MENU_ICON>);
subMenuItem.setLabel(<SUB_MENU_LABEL>);
subMenuItem.setLink(<SUB_MENU_LINK>);
```

//add file names of pages where the menu item will be highlighted e.g `selfService.getViews().add("PortalHome.xhtml")`  
`selfService.getViews().add(<PAGE_TO_BE_HIGHLIGHT>);`

```
in.subMenuItems.add(subMenuItem);
```

OUT: `subMenuItems: List<SubMenuItem>`

### HINT: how to build a menu link

Axon.ivy link  
 - Absolute path: `ivy.html.startref(...)`  
 - Relative path: `RequestUriFactory.createProcessStartUri(...)`

### External link:

- `www.youreexternallink.com`  
 - `http://www.youreexternallink.com`

### NOTE:

If you want to hide Statistic widget, please copy these line of code into your overridden process

```
GlobalSettingService globalSettingService = new GlobalSettingService();
boolean isHideStatistic = globalSettingService.findGlobalSettingValueAsBoolean(GlobalVariable.HIDE_STATISTIC_WIDGET);
if (isHideStatistic) {
    in.subMenuItems.add(new DashboardSubMenuItem());
}
```

User can hide Statistic widget in Admin settings. Therefore, if you want to hide Statistic widget in your overridden process, please take a look on NOTE section of LoadSubMenuItems in PortalTemplate.

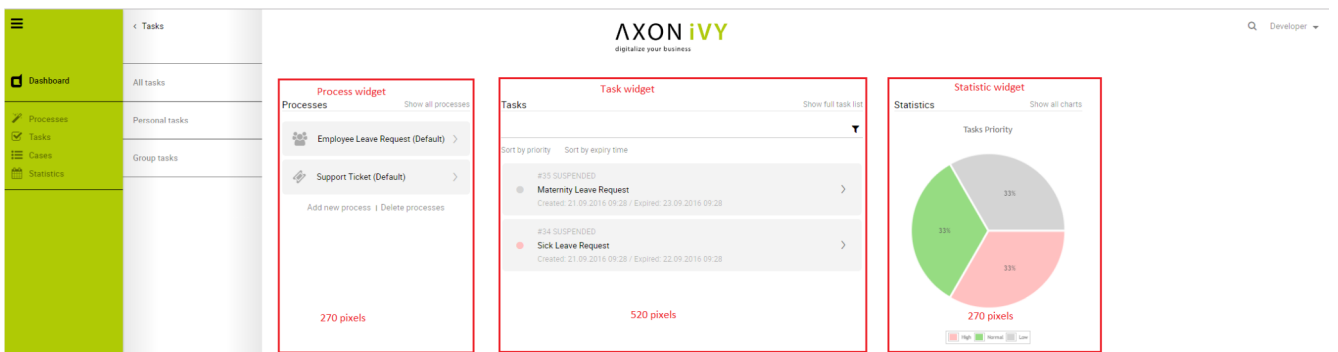
# Portal home

## Before beginning

This guide assumes that you are already familiar with CSS to integrate your own widgets.

## Introduction

The default home page of Portal has three built-in widgets in order: Process widget, Task widget, Statistic widget. If it does not fit your needs, you can replace it by your own one. We decided that based on screen size, widget may become hidden, not smaller. So we set **fix length** for each widget. Length of Process widget is **270 pixels**, Task widget is **520 pixels** and Task widget is **270 pixels**.



## Basic usage

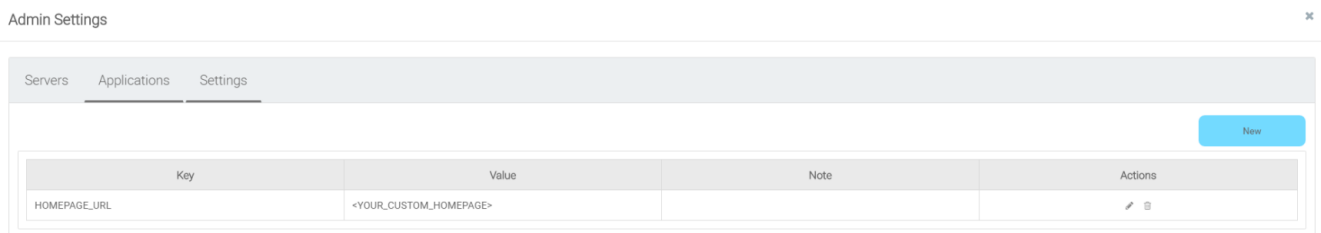
Following these steps to have your own Portal Home:

1. Create a new home page which uses the DefaultHomePageTemplate.xhtml template. By doing this, your new home page will inherit the widgets from the default home page and has a place holder for your own widgets.

Your custom home page should look like below:

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:define name="customWidget" >
...
</ui:define>
</ui:composition>
```

2. *In case of single Portal:* Create a new process start for the new home page. Now you will use this process start as the entry point of your portal instead of the default one. **To let portal know about your new portal home, you have to go to the portal settings and set the portal home url to the new one. e.g: HOMEPAGE\_URL=http://localhost:8081/ivy/pro/designer/CustomizePortalHome/157454FCA39C3844/start.ivp**





*In case of multi Portal:* refer to Setup multi portals to setup.



### Note

Currently, responsive custom home page is not supported.

## Advanced usage

The `DefaultHomePageTemplate.xhtml` template supports some customizations.

### Display your statistics data

The template has a parameter: `statistic` to display the statistic data. Their default values are the tasks which the session user can work on.

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:param name="statistic" value="{logic.getStatistic()}" /> <!-- A method returns
StatisticData -->
</ui:composition>
```

### Display/hide the default widgets

The template has three parameters: `displayProcessWidget`, `displayTaskWidget`, `displayStatisticWidget` to display or hide the default widgets. Their default values are true, you can set them to boolean values (true/false) to display or hide them as you need.

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:param name="displayTaskWidget" value="false" />
</ui:composition>
```



### Tip

Task widget now is hidden.

## Customize the default widget's sections

The template has the placeholders to redefine the default widgets' sections.

```
<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:define name="statisticWidget">
<div class="js-dashboard-main-content-3rd-col dashboard-main-content-3rd-col
layout-col">
<h:panelGroup layout="block" styleClass="js-statistic-widget" id="statistic-widget-
container">
<!-- KEEP THE STATISTIC WIDGET -->
<ic:ch.ivy.addon.portalkit.component.StatisticWidget id="statistics-widget"
compactMode="true" tasks="{tasks}" ... >
<!-- ADD THE WEATHER WIDGET BELOW STATISTIC WIDGET -->
<ic:my.namespace.WeatherWidget />
</h:panelGroup>
```

```

</div>
</ui:define>
</ui:composition>

```

## Add your own widgets

The template has a placeholder to add your own widgets. Your own widgets' default positions are next to statistic widget, you can change them by setting the default widgets' positions.

```

<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:define name="customWidget">
<ic:my.namespace.ComponentName ... />
</ui:define>
</ui:composition>

```



### Tip

This custom widget will show below the 3 default widget

## Change the page's title

The default page title is Cockpit. Apply the following code to change it:

```

<ui:composition template="/layouts/DefaultHomePageTemplate.xhtml" ... >
<ui:define name="pageTitle">YOUR PAGE'S TITLE</ui:define>
</ui:composition>

```

## Task widget

TaskWidget is a built-in component of Portal which contains the tasks users can interact with. In order to show needed task's information, Portal supports overriding concept for TaskWidget. Each TaskWidget contains 2 parts:

1. UI: TaskHeader and TaskListHeader and TaskBody and TaskFilter
2. Data query: display the tasks as you want



### Important

1. Task header customization does not support responsive design, smaller resolutions (iPad, etc.)
2. Additional properties cannot be displayed right now as a column
3. Task header's buttons cannot be modified (they stay where they are)

## How to override task widget's UI

Refer to `PortalExamples` project for examples

1. Introduce an Axon Ivy project which has `PortalTemplate` as a required library.
2. To customize task widget, you must customize Portal Home first. Refer to `Customize Portal home` to set new home page.
3. Copy the `PortalStart` process from `PortalTemplate` to your project. Point `PortalHome` element to your custom home page in previous step. This process is new home page and administrator should register this link by Portal's Admin Settings.

4. Override Task widget in: TaskList page, Task Search result, Relate tasks of a case, History tasks of a case.

- Introduce a new HTMLDialog which uses template `/layouts/PortalTasksTemplate.xhtml` (refer to Responsiveness to override responsiveness). You can take a look at `PortalTasks.xhtml` to see how to customize it.



**Tip**

Highly recommend to copy the `PortalTasks HTMLDialog` in `PortalTemplate` and change the copied one's view.

- Use Axon Ivy Override to override the `OpenPortalTasks` callable. The original implementation of this callable is calling `PortalTasks`, change it to call the customized Page introduced in the step above. The signature of this callable is `useView(TaskView)` and customized page must receive this `TaskView` instance, put in the dialog's Data with the exact name `taskView`.

5. After previous steps, you can override `TaskHeader` and `TaskListHeader` and `TaskBody` and `TaskFilter`

**Task header**

Refer to the `taskListHeader` and `taskHeader` sections in `PortalTasks.xhtml` of `PortalTemplate`. In case your task widget has new columns, you should override `TaskLazyDataModel` to make the sort function of these columns work:

- Introduce a java class extends `TaskLazyDataModel`
- Override the `extendSort` method, the `extendSortTasksInNotDisplayedTaskMap` method and extend the sort function for the added columns (see the methods' Javadoc comments)
- Default `taskList` supports user to config display/hide column



Developer

Responsible	Task Id	Created	Expiry	Customer name	Customer type
Everybody	310	22.01.201 13:48	24.01.2018 13:48	Anh Nguyen	Interior
Everybody	309	22.01.201 13:48	23.01.2018 13:48	Tung Le	Interior
Portal Demo User	308	22.01.201 13:48	22.01.2018 16:48	Long Do	Exterior
Everybody	39	22.01.201 11:02	24.01.2018 11:02	Anh Nguyen	Interior

- In case you has new columns, override method `getDefaultColumns` of the extended class from `TaskLazyDataModel` to display checkboxes in Config columns panel and display/hide sortFields (see the methods' Javadoc comments)
- To add cms for checkboxes's label, add new entries to folder `/ch.ivy.addon.portalkit.ui.jsf/taskList/defaultColumns/` in `PortalStyle` or override method `getColumnLabel`(see the methods' Javadoc comments)
- In `taskListHeader` section, use `TaskColumnHeader` component
- In `taskHeader` section, use `TaskCustomField` component for each additional columns. This component will handle display/hide new columns on task list.

Currently, TaskCustomField only supports text field. If you want to create your own component, remember to add `rendered="#{taskView.dataModel.isSelectedColumn('YOUR_CUSTOM_COLUMN')}`"

For example: Show custom field `customer name` which stored in `task.customVarCharField5`

```
<ic:ch.ivy.addon.portalkit.component.task.column.TaskCustomField id="customer-
name-component" componentId="customer-name" column="customVarCharField5"
dataModel="#{taskView.dataModel}" labelValue="#{task.customVarCharField5}" />
```

- Use Axon Ivy Override to override the `InitializeTaskDataModel` callable and initialize data model by your customized one.
- In your customized portal tasks `HTMLDialog`, the customized data model should be passed as a parameter to components (refer to `PortalTasks.xhtml`).

## Task body

Refer to the `taskBody` section in `PortalTasks.xhtml` of `PortalTemplate`.

If you need to apply the responsiveness behavior of Portal for task details, there are 2 components which can be used: `ResponsivenessHandleContainer` and `ResponsivenessHandleButton`:

- `ResponsivenessHandleContainer`: a container contains `ResponsivenessHandleButton` and your javascript which contains the `onstart` and `oncomplete` function of `ResponsivenessHandleButton`.
- `ResponsivenessHandleButton`: contains the params which handle responsiveness:
  - `icon`: the icon of button
  - `displayedSelectors`: css selectors of the components which need to be displayed.
  - `hiddenSelectorsInLargeScreen`: css selectors of the components which need to be hidden in large screen (width: 1920).
  - `hiddenSelectorsInMediumScreen`: css selectors of the components which need to be hidden in medium screen (width: 1366).
  - `hiddenSelectorsInSmallScreen`: css selectors of the components which need to be hidden in small screen (width: 1024).
  - `fadeTime`: the fade in/out time.
  - `onstart`: client side callback to execute before responsiveness execution.
  - `oncomplete`: client side callback to execute after responsiveness execution.

For example:

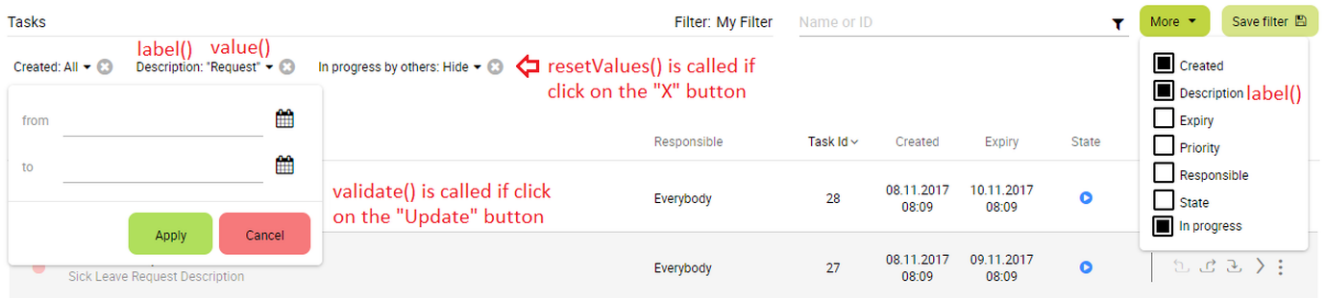
```
<ui:composition template="/layouts/PortalTasksTemplate.xhtml">
<ui:param name="useOverrideBody" value="true" />
<ui:define name="taskBody">
Customized content
<ic:ch.ivy.addon.portalkit.component.ResponsivenessHandleContainer
styleClass="hidden-lg">
<ic:ch.ivy.addon.portalkit.component.ResponsivenessHandleButton icon="fa fa-
file js-note-column-responsive-button" displayedSelectors=["#task-
note"]" hiddenSelectorsInMediumScreen=[".task-details .replaced"]"
hiddenSelectorsInSmallScreen=[".task-details .replaced"]" />
<h:outputScript library="js" name="task-detail-default-responsiveness.js" />
```

```
</ic:ch.ivy.addon.portalkit.component.ResponsivenessHandleContainer>
</ui:define>
</ui:composition>
```



## Task filter

- Refer to the `taskFilter` section in `PortalTasks.xhtml` of `PortalTemplate`.
- In order to introduce new filter, create a new java class extends `TaskFilter` and override its methods (see javadoc comments)



- Introduce a java class extends `TaskFilterContainer`. This filter container contains your filters, you can reuse default filters, refer to `DefaultTaskFilterContainer.java`



### Tip

`StateFilter` is added as default to container. If you don't need it, use this code in constructor: `filters.remove(stateFilter);`

- Introduce a java class extends `TaskLazyDataModel`. Override the `initFilterContainer` method and initialize filter container (see javadoc comments)
- Use `Axon Ivy Override` to override the `InitializeTaskDataModel` callable and initialize data model by your customized one.
- In your customized portal tasks `HTMLDialog`, the customized data model and filter container should be passed as parameters to components (refer to `PortalTasks.xhtml`).
- **Advanced usage:** Portal supports storing/restoring filters. Your filter class (extends `TaskFilter`) is stored in business data. Properties stored user input values should be persisted, properties controlled logic should not be persisted to reduce persisted data size in business data. Use annotation `@JsonIgnore` to exclude properties. By default, Portal takes care storing/restoring filters. If you want to customize storing/restoring filter data, do it in your data model class (extends `TaskLazyDataModel` class).

By default, filters are stored/restored in process model level. You can change this by setting the ui:param filterGroupId in PortalTasks.xhtml to a new Long value.



### Tip

If you have multiple case lists in your project, you may want to set filterGroupId to an unique identifier for each of your PortalTasks.xhtml across your projects

## How to override task widget's data query

Override the BuildTaskJsonQuery callable process of PortalKit and build your own query to effect the data of task widget, task categories and statistic widget.

Apply the following steps in case you would like to provide data for task list after navigating to task list from your page, e.g. clicking on a bar chart then opening the tasks of that bar:

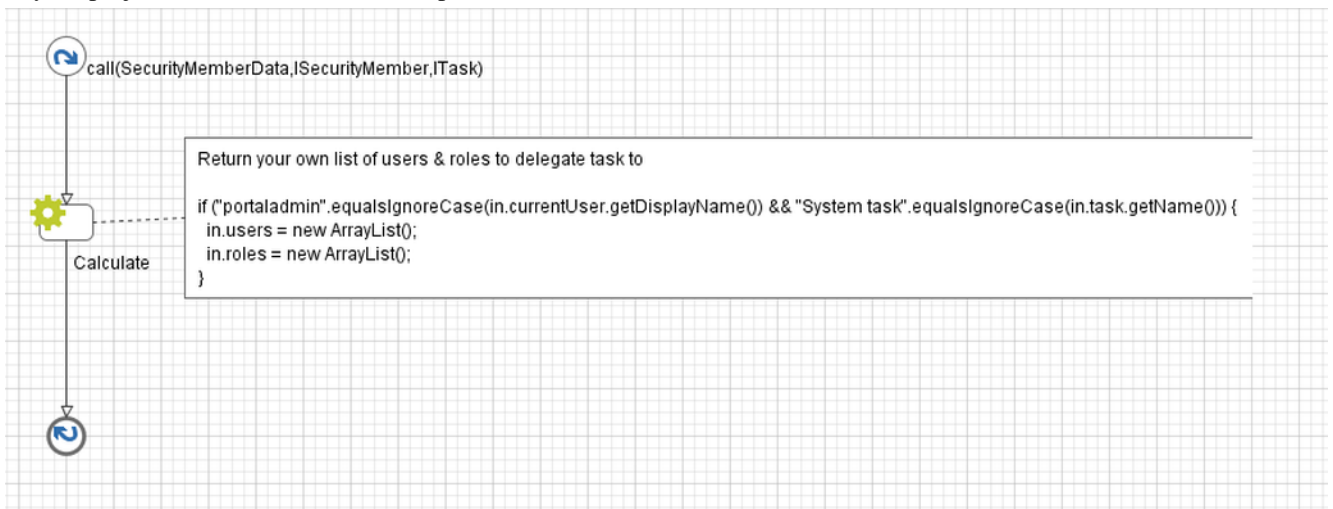
- Use the OpenPortalTasks callable process with the TaskView parameter. It is used to define which information are displayed in TaskWidget.
- Refer to TaskView, TaskSearchCriteria, TaskQueryCriteria to build your TaskView

```
TaskLazyDataModel dataModel = new TaskLazyDataModel();
// Set your TaskQuery
dataModel.getQueryCriteria().setTaskQuery(YOUR_TASK_QUERY);
// Use this code line if you would like to display the tasks for all users
dataModel.getSearchCriteria().setInvolvedUsername(true);
out.taskView = TaskView.create().dataModel(dataModel)
.showHeaderToolbar(false).createNewTaskView();
```

## Custom task delegate

Portal allows to customize the list of users and roles that a task can be delegated to. This can be done following these steps:

1. Introduce a Axon Ivy project which has PortalTemplate as a required library and its own PortalStart process. Refer to step 1, 2, 3, 4 in override task widget's UI guide.
2. In your project, override the callable subprocess CalculateTaskDelegate



3. The callable subprocess data contains the current user in.currentUser and the current task to be delegated in.task. The lists in.users and in.roles contain all possible users and roles that the task can be delegated to. Modify those two to have your own delegate list.

# Case widget

CaseWidget is a built-in component of Portal which contains cases users can interact with. In order to show needed case's information, Portal supports overriding concept for CaseItem (inside CaseWidget). Each CaseItem contains two part: CaseHeader and CaseBody.



## Important

CaseHeader area is not supported to override yet.

## How to override case item

1. Introduce an Axon Ivy project which has PortalTemplate as a required library.
2. Copy the PortalStart process from PortalTemplate to your project.
3. Introduce a new HtmlDialog Page which uses the template /layouts/PortalCasesTemplate.xhtml (refer to Responsiveness to override responsiveness). The PortalCasesTemplate is designed such that it will insert the content between its predefined place holder. Put your customized content in there. There is a placeholder named: caseBody. The effect only takes place when the ui:param named useOverrideBody is set to true. Clients can set this parameter to a value expression for flexibility. For example:

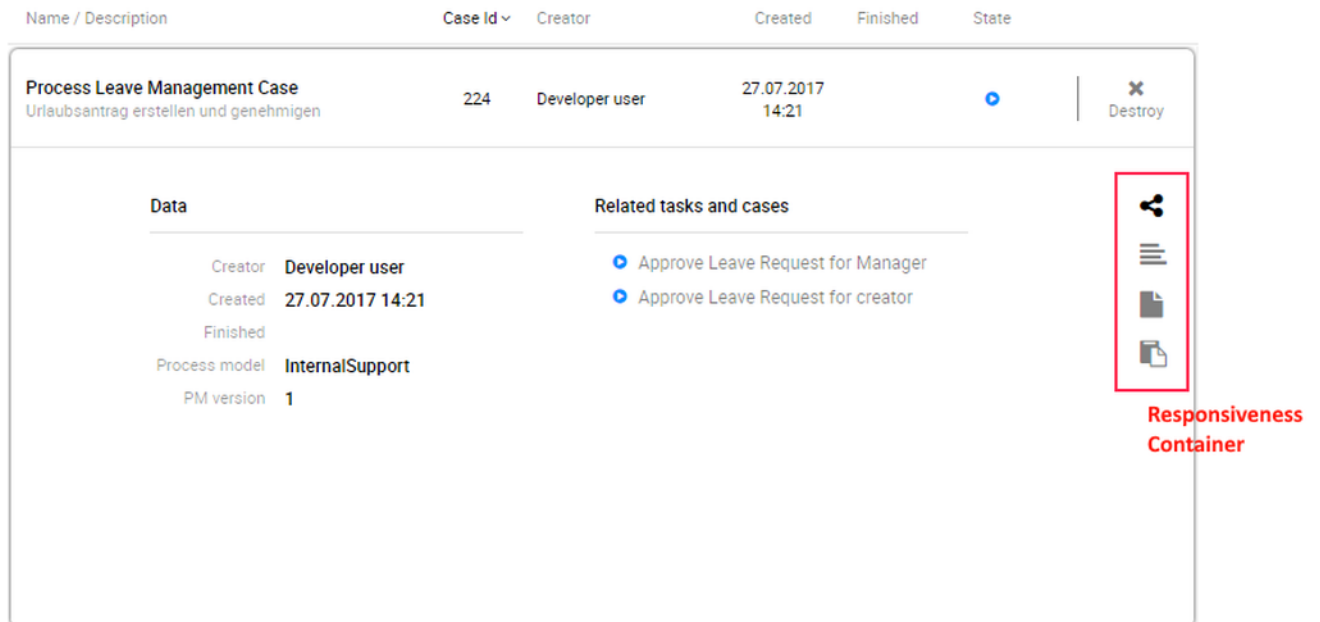
```
<ui:composition template="/layouts/PortalCasesTemplate.xhtml">
  <ui:param name="useOverrideBody" value="#{not case.getCustomVarCharField1().isEmpty()}" />
  <ui:define name="caseBody">
    This is the customized content of the case: #{case.getId()}
    <ui:fragment rendered="#{case.getCustomVarCharField1().equals('I am a secret')}">
      <h:outputText value="I'm a secret case so I'm displayed differently" />
    </ui:fragment>
    <ui:fragment rendered="#{case.getCustomVarCharField1().equals('I am even more secret')}">
      <!-- Put your secret content here -->
    </ui:fragment>
  </ui:define>
</ui:composition>
```

```
</ui:define>
```

```
</ui:composition>
```

4. If you need to apply the responsiveness behavior of Portal, there are 2 components which can be used: `ResponsivenessHandleContainer` and `ResponsivenessHandleButton`:

- `ResponsivenessHandleContainer`: a container contains `ResponsivenessHandleButton` and your javascript which contains the `onstart` and `oncomplete` function of `ResponsivenessHandleButton`.
- `ResponsivenessHandleButton`: contains the params which handle responsiveness:
  - `icon`: the icon of button
  - `displayedSelectors`: css selectors of the components which need to be displayed.
  - `hiddenSelectorsInLargeScreen`: css selectors of the components which need to be hidden in large screen (width: 1920px).
  - `hiddenSelectorsInMediumScreen`: css selectors of the components which need to be displayed in medium screen (width: 1366px).
  - `hiddenSelectorsInSmallScreen`: css selectors of the components which need to be displayed in small screen (width: 1024px).
  - `fadeTime`: the fade in/out time. (metric: millisecond)
  - `onstart`: client side callback to execute before responsiveness execution.
  - `oncomplete`: client side callback to execute after responsiveness execution.



5. Use Axon Ivy Override to override the `OpenPortalCases` callable . The original implementation is calling `PortalCases`, change it to call the `Page` introduced in the step above. The signature of this callable is `useView(CaseView)` and your customized `Page` must receive this `CaseView` instance, put in the dialog's `Data` with the exact name `caseView`.
6. Introduce a `Business Process` which starts the page `PortalHome`. To make the overriding take effect, the client must use this process to start `Portal` (instead of the original one on `PortalTemplate`). Remember to set the home page variable to the new home page url (see `Portal home` for more details).



- In case you want to use the CaseTemplate template, you may want to define the caseStatusTab with your customized content. For example:

```
<ui:composition template="/layouts/CaseTemplate.xhtml">
<ui:define name="caseStatusTab">
This is the customized content of the case: #{caseId}
</ui:define>
</ui:composition>
```

## How to override case widget's data query

Override the BuildCaseJsonQuery callable process of PortalKit and build your own query to effect the data of case widget.

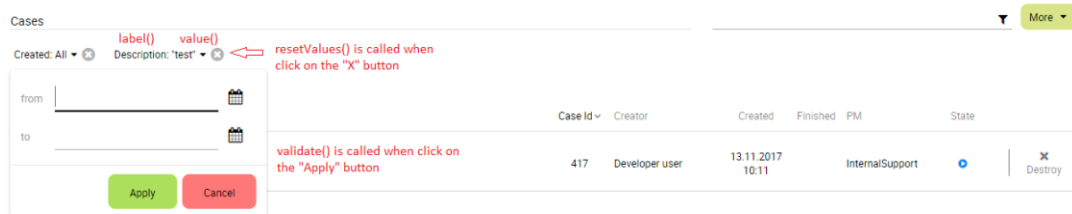
Apply the following steps in case you would like to provide data for case list after navigating to case list from your page:

- Use the OpenPortalCases callable process with the CaseView parameter. It is used to define which information are displayed in CaseWidget.
- Refer to CaseView, CaseSearchCriteria, CaseQueryCriteria to build your CaseView

```
CaseLazyDataModel dataModel = new CaseLazyDataModel();
// Set your CaseQuery
dataModel.getQueryCriteria().setCaseQuery(YOUR_CASE_QUERY);
// Use this code line if you would like to display the cases for all users
dataModel.getSearchCriteria().setInvolvedUsername(true);
out.caseView = CaseView.create().dataModel(dataModel)
.withTitle("My Cases").buildNewView();
```

## Case filter

- Refer to the caseFilter section in PortalCases.xhtml of PortalTemplate.
- In order to introduce new filter, create a new java class extends CaseFilter and override its methods (see javadoc comments)



- Introduce a java class extends CaseFilterContainer. This filter container contains your filters, you can reuse default filters, refer to DefaultCaseFilterContainer.java



### Tip

StateFilter is added as default to container. If you don't need it, use this code in constructor: filters.remove(stateFilter);

- Introduce a java class extends CaseLazyDataModel. Override the initFilterContainer method and initialize filter container (see javadoc comments)

- Use Axon Ivy Override to override the `InitializeCaseDataModel` callable and initialize data model by your customized one.
- In your customized portal cases `HTMLDialog`, the customized data model and filter container should be passed as parameters to components (refer to `PortalCases.xhtml`).
- Portal supports storing/restoring filters. Your filter class (extends `CaseFilter`) is stored in business data. Properties stored user input values should be persisted, properties controlled logic should not be persisted to reduce persisted data size in business data. Use annotation `@JsonIgnore` to exclude properties. By default, Portal takes care storing/restoring filters. If you want to customize storing/restoring filter data, do it in your data model class (extends `CaseLazyDataModel` class).
- By default, filters are stored/restored in process model level. You can change this by setting the `ui:param filterGroupId` in `PortalCases.xhtml` to a new Long value.



### Tip

If you have multiple task lists in your project, you may want to set `filterGroupId` to an unique identifier for each of your `PortalCases.xhtml` across your projects

## Default user process

### Introduction

In Portal homepage, the `Process` widget displays default processes, you can customize them so that project important starts are displayed.

### Customization

Create a callable sub process in your project with the `createDefaultUserProcesses()` signature, make sure this signature is unique in your application. It must return a list of user processes: `defaultUserProcesses(List<UserProcess>)` (you can override this process in `PortalKit`):

**HOW TO CREATE A DEFAULT USER PROCESS:**

```

UserProcess userProcess = new UserProcess();
userProcess.setLink("<PROCESS_LINK>"); //Absolute path or relative path starts with: /<CONTEXT_PATH>/pro/...
userProcess.setProcessName("<PROCESS_NAME>");
userProcess.setIcon("<PROCESS_ICON>"); //Icons in Font Awesome
userProcess.setIndex(1); // Set the index of the process on the default process list

in.defaultUserProcesses.add(userProcess);

OUT: defaultUserProcesses: List<UserProcess>
        
```

**HINT: how to build a process url**

- Absolute path: `ivy.html.startref(...)`
- Relative path: `RequestUriFactory.createProcessStartUri(...)`
- The default processes are sorted by their index attribute. If this attribute is not set, the process will be put at the bottom of the list.
- We provide method to get startable link by `UserFriendlyRequestPath` (If user don't have permission to start this link, the method will return empty string)

`ProcessStartCollector.findStartableLinkByUserFriendlyRequestPath(...)`

**Example:**

```

ProcessStartCollector collector = new ProcessStartCollector(ivy.request.getApplication());
String newEmployeeLink = collector.findStartableLinkByUserFriendlyRequestPath("Start Processes/Employee/NewEmployee.ivp");
        
```

Name	Start	Result
Output parameters		
Output parameters		
Name		Type
defaultUserProcesses		List<UserProcess>
Mapping process data to output parameters		
*		
Attribute	Type	Expression
result	<...>	
defaultUserProcesses	List<UserProcess>	in.defaultUserProcesses



### Tip

We provide the method to generate link from `UserFriendlyRequestPath` in `ProcessStartCollector` class: `findStartableLinkByUserFriendlyRequestPath(String requestPath)`. This method will return startable link if user has permission to start the process, otherwise return empty string.

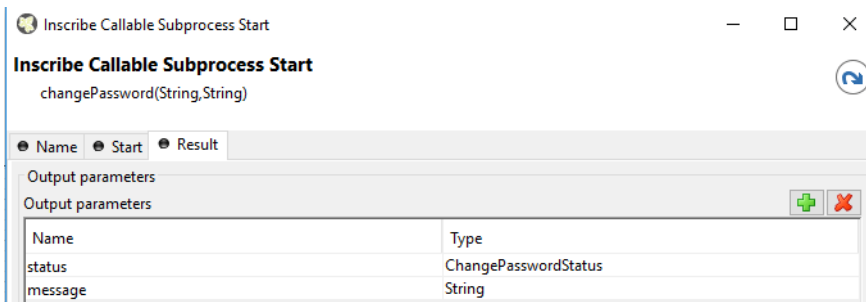
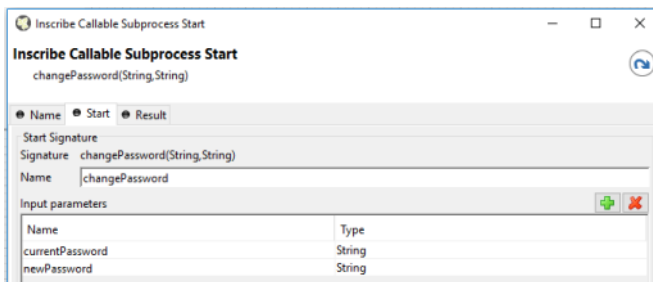
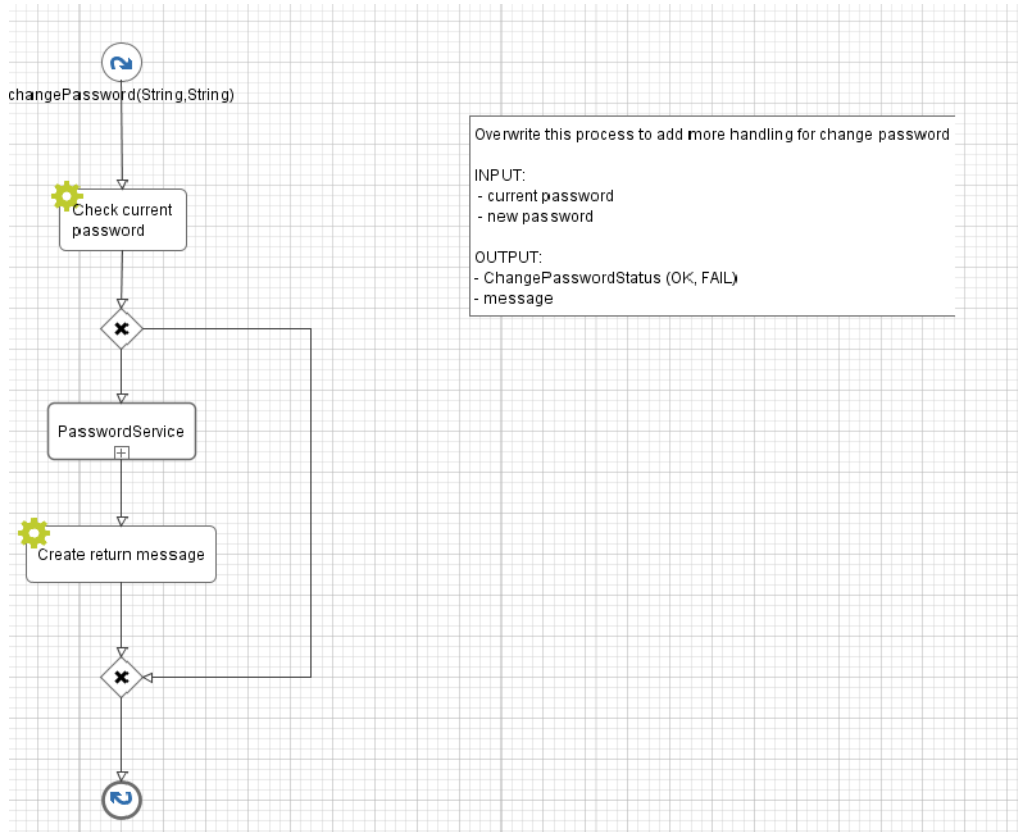
## Change password process

### Introduction

In Portal, the `Change password` process helps users to change their current password, you can customize this process to add more handling when user change password.

### Customization

Create a callable sub process in your project with the `changePassword(String, String)` signature, make sure this signature is unique in your application. It must return an enums `ChangePasswordStatus` and the message showing to user (you can override this process in `PortalKit`):



## Logout process

1. Introduce an Axon Ivy project which has PortalTemplate as a required library.
2. Copy the PortalStart process from PortalTemplate to your project. This process is new home page and administrator should register this link by global
3. Refer to Customize Portal home to set new home page.
4. Override the Logout process to customize the logout behavior.

5. Override the `LogoutPage` process to customize the page which will be redirect to after logout, default is Portal home page.

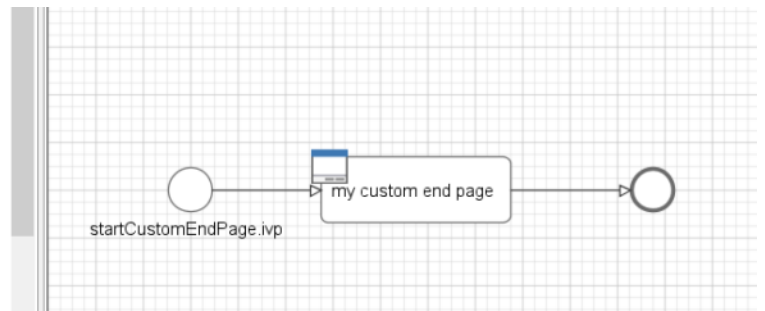
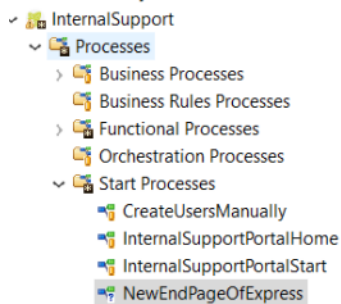
## Express end page

### Introduction

When the last task of Axon Express finish, express end page will be displayed. You can customize this by provide your own page.

### Customization

1. Create a new UI and start link of the new end page.



2. Create a callable sub process in your project with the `handleEndPage()` signature, make sure this signature is unique in your application. It must return start link of new end page you define in step 1.

HOW TO CREATE CUSTOM END PAGE FOR EXPRESS PROCESS

```
import ch.ivy.addon.portalkit.service.ProcessStartCollector;

ProcessStartCollector collector = new ProcessStartCollector(ivy.wf.getApplication());
String ourNewEndPageFriendlyRequestPath = "Start Processes/NewEndPageOfExpress/startCustomEndPage.ivp";
in.callbackUrl = collector.findLinkByFriendlyRequestPath(ourNewEndPageFriendlyRequestPath);

OUT: callbackUrl : String
```

**Inscribe Callable Subprocess Start**  
handleEndPage()

• Name • Start • Result

Output parameters

Name	Type
callbackUrl	String

Mapping process data to output parameters

Attribute	Type	Expression
result	<...>	
callbackUrl	String	in.callbackUrl

## Navigate back

- When a task finish, Portal will navigate back to previous page. For example if a task is started from homepage, then go back to homepage. In case task is started from task list, then go back to task list after finish.
- Developer can also apply this feature to their own button e.g Cancel a task.
- Just call `PortalNavigator.navigateToPortalEndPage()` in your button function

**Inscribe Script Step**  
go back

• Name • Output • \*Code

```
1 import ch.ivy.addon.portal.generic.navigation.PortalNavigator;
2 PortalNavigator navigator = new PortalNavigator();
3 navigator.navigateToPortalEndPage();
```

# Hide technical stuffs

## Hide technical roles

A technical role is the role which is not displayed anywhere (e.g. delegate, absence management). AXONIVY\_PORTAL\_ADMIN is a technical role by default.

To mark a role as a technical role, set the **HIDE** property with any value to the role.



### Tip

Use the utility method of Portal to set property:

```
ch.ivy.addon.portalkit.util.RoleUtils.setProperty([YOUR_ROLE], ch.ivy.addon.portalkit.util.HIDE, [ANY_VALUE])
```

## Hide technical tasks

A technical task is the task which is not displayed in any task lists of Portal.

To mark a task as a technical task, make sure Ivy global variable `PortalHiddenTaskCaseExcluded` is set to true. Then depends on value of `PortalHiddenTaskCaseCustomField`, it will mark task as technical. Follow tip



### Tip

Use the utility methods of Portal:

- Set task as technical: `ch.ivy.addon.portalkit.util.TaskUtils.setHidePropertyToHideInPortal(ITask)`
- Reverse it: `ch.ivy.addon.portalkit.util.TaskUtils.removeHidePropertyToDisplayInPortal(ITask)`

## Hide technical cases

A technical case is the case which is not displayed in any case lists of Portal.

Tasks belong to the technical case is considered as technical tasks and should be hide as well.

To mark a case as a technical case, make sure Ivy global variable `PortalHiddenTaskCaseExcluded` is set to true. Then depends on value of `PortalHiddenTaskCaseCustomField`, it will mark case as technical. Follow tip



### Tip

Use the utility methods of Portal:

- Set case as technical: `ch.ivy.addon.portalkit.util.CaseUtils.setHidePropertyToHideInPortal(ICase)`
- Reverse it: `ch.ivy.addon.portalkit.util.CaseUtils.removeHidePropertyToDisplayInPortal(ICase)`

# Additional case details page

## Introduction

The additional case details page shows all custom fields of a case by clicking on "Show details" link in case details.

You can customize this page for each case by providing a relative URL to case.

# Customization

1. Create a new additional case details UI and a start process which will display the new UI.

The screenshot shows the Inscribe IDE interface. On the left is a project tree with folders like 'Functional Processes', 'Start Processes', 'AdditionalCaseDetails', 'CreateUsersManually', 'InternalSupportPortalHome', and 'InternalSupportPortalStart'. The main workspace displays a process diagram with nodes: 'showAdditionalCaseDetails.ivp', 'Find server', 'Find Case', and 'Customization Additional Case Details Page'. Below the diagram, the configuration for 'Inscribe Request Start' is shown, including the start signature 'showAdditionalCaseDetails(Long, Long)', the name 'showAdditionalCaseDetails', and input parameters 'serverId' and 'caseId'.

2. Store the URL of start process in "CUSTOMIZATION\_ADDITIONAL\_CASE\_DETAILS\_PAGE" additional property of case. You could use SetAdditionalCaseDetailPage.mod callable process, and input the friendly URL of process as parameter.

The screenshot shows the 'Inscribe Subprocess Call' configuration window. The 'Process start' section is expanded, showing 'Process: Functional Processes/SetAdditionalCaseDetailPage' and 'Start: call(String)'. Below this is a table for attributes:

Attribute	Type	Expression
param	<...>	
linkToAdditionalCaseDetailPage	String	"Start Processes/AdditionalCaseDetails/showAdditionalCaseDetails.ivp"



## Tip

If you want to redirect user to external link, simply store that external link to "CUSTOMIZATION\_ADDITIONAL\_CASE\_DETAILS\_PAGE" additional property of case.

The screenshot shows the 'Inscribe Script Step' configuration window. The 'Code' tab is selected, showing the following script:

```
import ch.ivy.addon.portalkit.enums.AdditionalProperty;
ivy.case.setAdditionalProperty(AdditionalProperty.CUSTOMIZATION_ADDITIONAL_CASE_DETAILS_PAGE.toString(), "http://www.google.com");
```



# Chapter 6. Settings

User Settings provide options for configuring Portal applications:

- Admin settings
- Absence and substitute settings
- Email settings
- Language settings

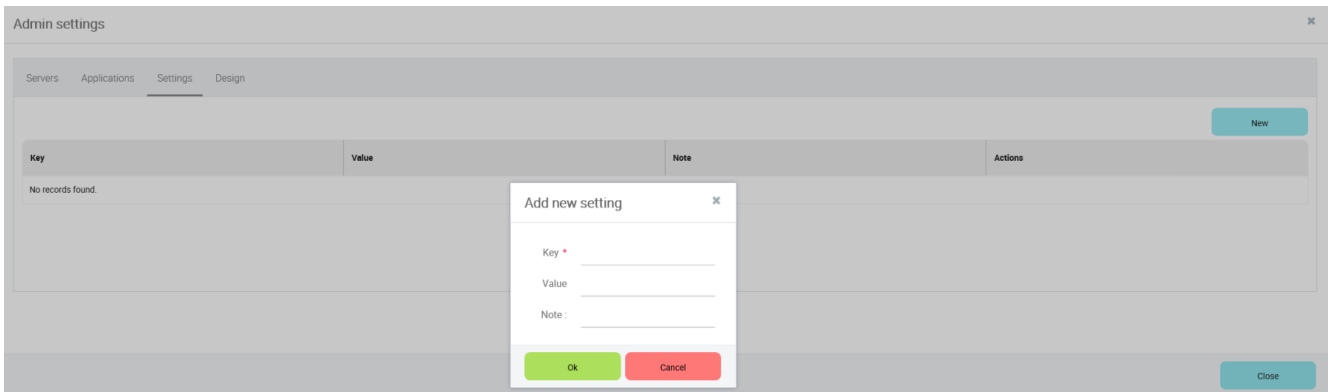


## Admin settings

User needs to have role AXONIVY\_PORTAL\_ADMIN to see this menu item, it is used to configure Portal configuration, see different Portal configurations in General concept

## Global settings

Global settings for Portal can be set in Settings tab



Keyword	Value	Description
HOMEPAGE_URL	http:// PORTAL_SERVER:PORTAL_PORT / pro/Portal/ portalTemplate /1549F58C18A6C562/ PortalStart.ivp	Portal administrator home page link.  Note: Only valid if there are not any registered ivy applications.
HIDE_LOGOUT_BUTTON	TRUE/FALSE	If TRUE (none case-sensitive), the logout button on top menu will be hidden, otherwise it will be shown. If this property is not set, the logout menu will be displayed by default.
SHOW_ENVIRONMENT_INFO	TRUE/FALSE	For switch on/off the display of environment information.

Keyword	Value	Description
HIDE_TIME	TRUE/FALSE	Set to TRUE to hide hours and minutes next to date.
SHOW_TASK_BUTTON_LABELS	TRUE/FALSE	Set to TRUE to show button labels from task list.
HIDE_CHANGE_PASSWORD_BUTTON	TRUE/FALSE	Set to TRUE (none case-sensitive), the change password option in top menu will be hidden, otherwise it will be shown. If this property is not set, the change password option will be displayed by default.
REFRESH_TASK_LIST_INTERVAL	Number	Task list refresh interval in seconds
CLIENT_SIDE_TIMEOUT	INTEGER	Client side timeout in minute, must be more than 1 and less than server side timeout (e.g. 25). If not set, default client side timeout is server side timeout minus 3 minutes.
EXPRESS_END_PAGE	TRUE/FALSE	Display the custom end page at the end of each Express process. Default is true.
EXPIRY_CHART_LAST_DRILLDOWN_LEVEL	One of these values: HOUR/DAY/WEEK/MONTH/YEAR	Determine last drilldown level using in Task by expiry chart. Default value is HOUR.
ENABLE_SCRIPT_CHECKING_FOR_UPLOADED_DOCUMENT	TRUE/FALSE	Set to TRUE to enable script checking for uploaded document. Currently this function supports checking for PDF, Excel, MS Doc.
UPLOAD_DOCUMENT_WHITELIST_EXTENSION	Empty or List of allowed extensions when upload document in Portal, which are separated by comma	<p>Leave value empty if you allow all extensions.</p> <p>If just allow some extensions, list out extensions here, separated by comma. Example: pdf, txt, doc, docx</p> <p>If admin doesn't configure this setting, Portal will use the default extension list: doc, docx, xls, xlsx, xlsx, csv, pdf, ppt, pptx, txt, zip, jpg, jpeg, bmp, png</p>
HIDE_UPLOAD_DOCUMENT_FOR_DONE_CASE	TRUE/FALSE	Set to TRUE to deny upload document after a case is done. By default, user can upload document independent of case status.
HIDE_SYSTEM_TASKS_FROM_HISTORY	TRUE/FALSE	Set to TRUE so that case/task note does not display any technical history entries for non-administrator users..
HIDE_SYSTEM_TASKS_FROM_HISTORY_ADMINISTRATOR	TRUE/FALSE	Set to TRUE so that case/task note does not display any technical history entries for administrator..
HIDE_STATISTIC_WIDGET	TRUE/FALSE	Set to TRUE to hide Statistic widget from homepage and application menu.

Keyword	Value	Description
DISPLAY_MESSAGE_AFTER_FINISH_TASK	TRUE/FALSE	Set to TRUE to display a feedback message after finishing a task.
DISABLE_CASE_COUNT	TRUE/FALSE	Set to TRUE to disable calling the Case Count web service to improve performance in case of big database.

Table 6.1. Global settings

## Setup multi portals



### Warning

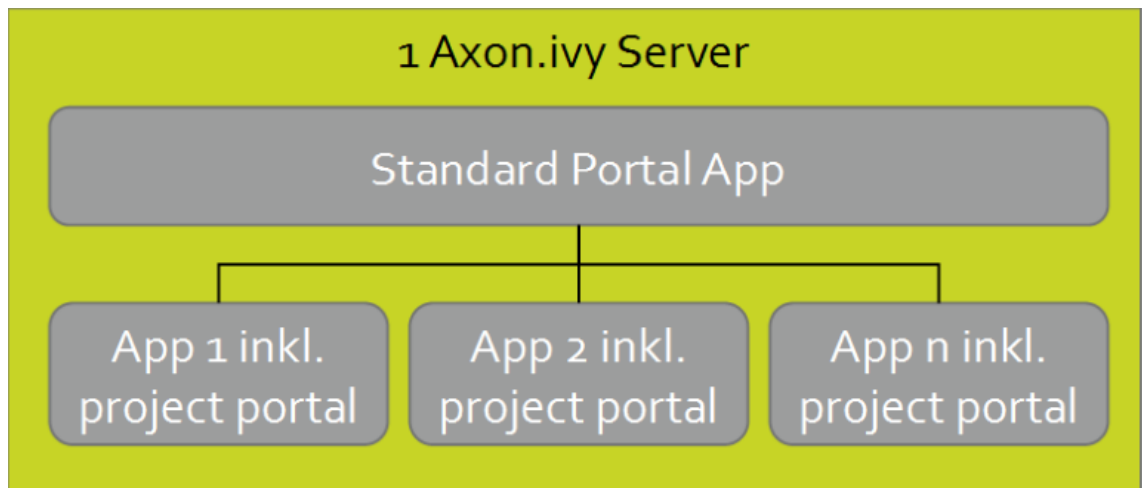
Multi applications on multi engines is not officially supported, only an experimental mode is available.



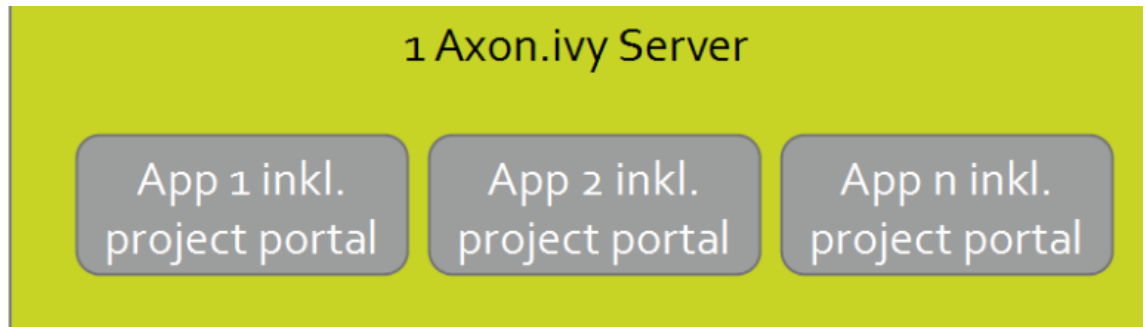
### Important

There is 2 ways to configure portals: two levels and single level

- Two levels portal



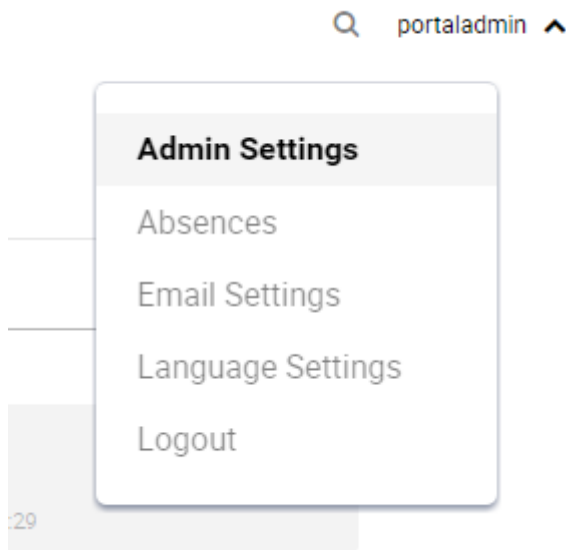
- Used for related applications where we need an overview of all tasks and cases.
- There is default application Portal.
- Create new applications: App1, App2, App3... Deploy portal (kit, template ..) to new applications.
- Configure multi-apps Portal on single server: login by Portal Admin. Configure 1 server then configure applications: App1, App2, App3...
- Note that, do not add default Portal application, the default application (Dashboard) is reserved for displaying all tasks/cases... from all configured applications.
- Dashboard menu only visible when login user exists in Portal application.
- Single level portal



- Used for independent applications.
- Disable the default application Portal. DO NOT DELETE this application, it will be auto generated after engine restart.
- Create new applications: App1, App2, App3... Deploy portal(kit, template ..) to new applications.
- Configure multi-apps Portal on single server: login by Portal Admin. Configure 1 server then configure applications: App1, App2, App3...

#### 1. Add a new server

- Open Admin Settings by selecting the item in UserMenu on the topbar, if your page using layout of PortalTemplate.



#### Important

If your application does not use templates of PortalTemplate project, you have to create a page and use AdminSettings component inside.



#### Tip

To be able to open Admin Settings dialog, user needs to have role AXONIVY\_PORTAL\_ADMIN.

- Click on New button to add new server.

Add new server
✕

---

Server name \*

Server path \*

⚠ Portal data will be transferred in plain text. We recommend HTTPS.

External Host

Active

Authentication type  ▼

Username \*

Password \*

Test connection

Ok

Cancel



## Note

- Server path must be the link of the PortalConnector application (e.g. `http://path-to-ivy:8080/ivy/ws/System/PortalConnector` )
- Web services authentication of the built-in PortalConnector of the Axon Ivy engine are configured as HTTP Basic . Therefore, when adding a new server using the built-in PortalConnector, use authentication type HTTP Basic .
- The username, password are used by PortalKit to invoke the web services of PortalConnector.

These are accounts of the application that deploys PortalConnector.

The built-in PortalConnector are deployed to application System therefore use the username/ password of system administrators when connecting to built-in PortalConnector.

To create system administrators, refer to the document [EngineGuide > chapter Configuration > Engine Configuration > System Administrators](#) .E.g. in the latest EngineGuide, refer to this [guideline](#) .



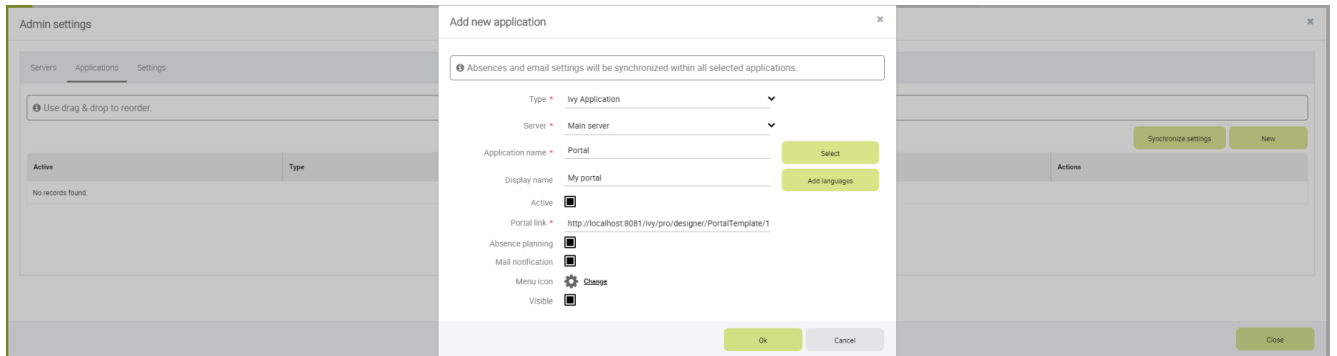
## Tip

- In multi-Portal mode, Portal uses the External Host value as host value for task or process starts URLs. If this value is empty, Portal will use the host value as configured in the server path field. For other mode, Portal will use the host value of the web address of the engine for the URLs.
- External Host value is returned from configured server's system property `WebServer.ExternalHostName` (you might want to change it via Engine's AdminUI ).

You can sync this value by clicking Test Connection button, if `WebServer.ExternalHostName` is set the value would be updated, otherwise displays `AUTO_DETECT` .

Configured server information is needed for calling service to get this value.

Choose **Application** tab on **Admin Settings** dialog and click on **New** button to add new application. Here you can choose application type either as **Ivy application** or **Third Party application**.

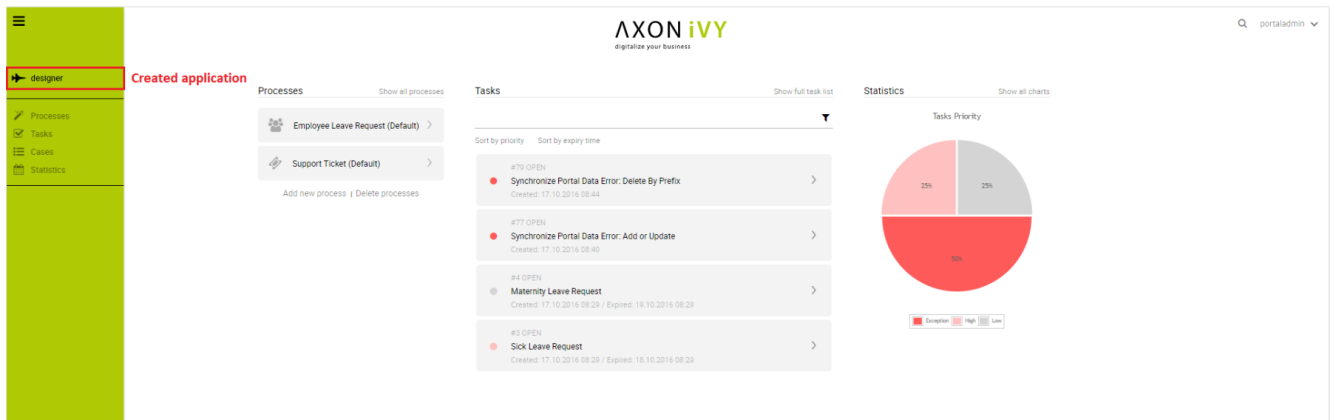


### Tip

- **Application name** is the name of the application when you create it. **Display name** is the name of the application to be shown on Portal UI.
- If **Active** is not checked, the application will be disabled on the application menu. To prevent its tasks, cases and processes to be shown, you must leave the **Visible** box unchecked.
- **Portal link** specifies the link will be redirected when selecting the application on the application menu. It could be an absolute link (e.g. <http://10.123.1.30:8000/ivy/pro/.../PortalStart.ivp>) or relative link (e.g. </ivy/pro/.../PortalStart.ivp>). If your application could be accessed from multiple domains, use relative link so that you can access the link from different domains.
- **Absence planning** if checked will enable absence feature for the application.
- **Mail notification** If checked will enable email setting feature for the application.
- For multiple languages of application display name, you need to create the "AppInfo/SupportedLanguages" CMS which defines how many languages your application supports. See the below "Language settings" for more details.

### 3. Synchronize data

After adding new settings (server, application), click on **Synchronize Settings** to synch new settings and information about users to registered servers. Close dialog (logging out may be required) and check if newly created application is available on left menu.





## Tip

In single mode, Portal detects the applications that have the login user in the current engine. Based on that, Portal will collect tasks, cases of those applications. In multi-portal mode, Portal will only collect on registered applications.

By default, Portal will automatically synchronize user settings to registered servers at 5AM everyday. You can change the time when the synchronization start by going to AdminUI and change the value of the global variable `PortalStartTimeSynchUserExpression` of the application that will run the synchronization process.

The screenshot shows the 'Axon.ivy Engine AdminUI' interface. On the left is a tree view of applications including AdminUI, ALAG, DeploymentTool, ELIAS, IvyCommons, Portal, internalSupport, portalKit, portalKitTestHelper, portalStyle, portalTemplate, selfService, Environment, Default, and ROM. The main area displays the 'Environment Default' configuration for the 'Portal' application. Under the 'Variables' tab, a table lists global variables:

Name	Description	Default Value	Value
PortalCallWebServiceMaxRetry	maximum to retru calling cyndr...	0	
PortalStartTimeSynchUserExpression	Cron expression define the time...	0 0 5 * * ?	
PortalSearchDelayInMilliseconds	The delay time of search funcio...	300	
gawfs_core_endpage	Endpage für application GAWFS...	158AC7867D5D538B/start.ivp	
servername_for_mail			

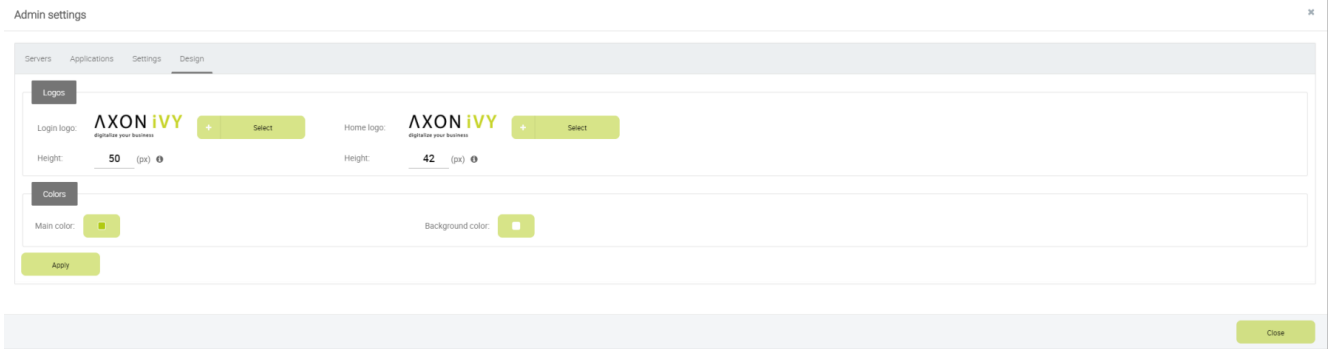


## Important

Synchronization process is needed to run on one application each server. If there are multiple applications registered per server, only one application needs to run this process. Select one application as you wish and set value for global variable `PortalStartTimeSynchUserExpression`. On other applications, set this value empty.

## Change logos and colors

Open the "Design" tab and you can upload new logos or change new colors.



### Tip

If you work in Designer, refresh PortalStyle project after change color to see the effect.



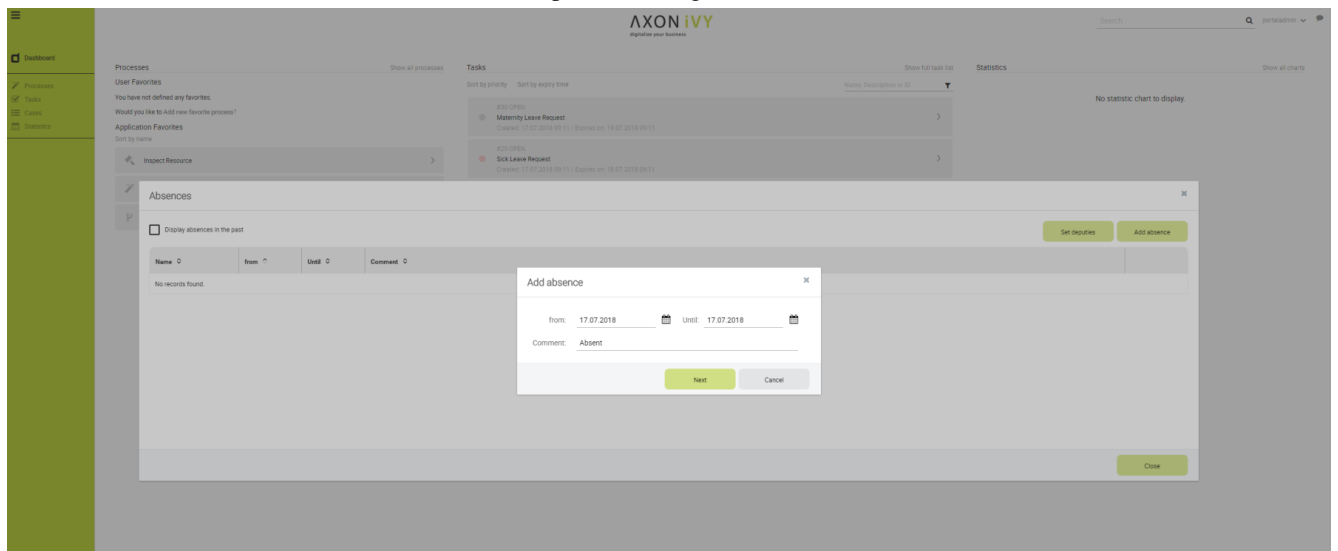
### Warning

You can only upload PNG image type for logos.

If you change colors on Google Chrome browser, please reload page with no cache to get new colors.

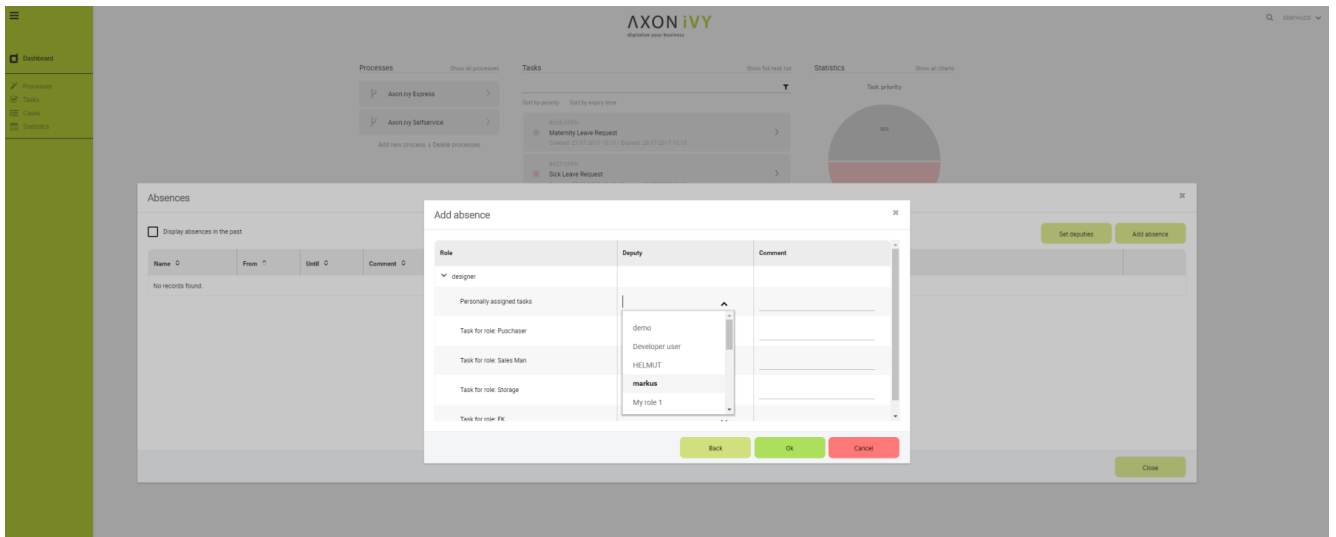
## Absence and substitute settings

- Choose Absences from User Settings options.
- To create new Absence, click New Absence to open the dialog as below:



- till/from date must not be empty.
- till date must be greater than or equal from .
- till date must not be in the past (greater than or equal today).
- User can edit or delete Absences by click edit/delete on the Absences list.
- Deputies area will display all the information of deputy on each application.

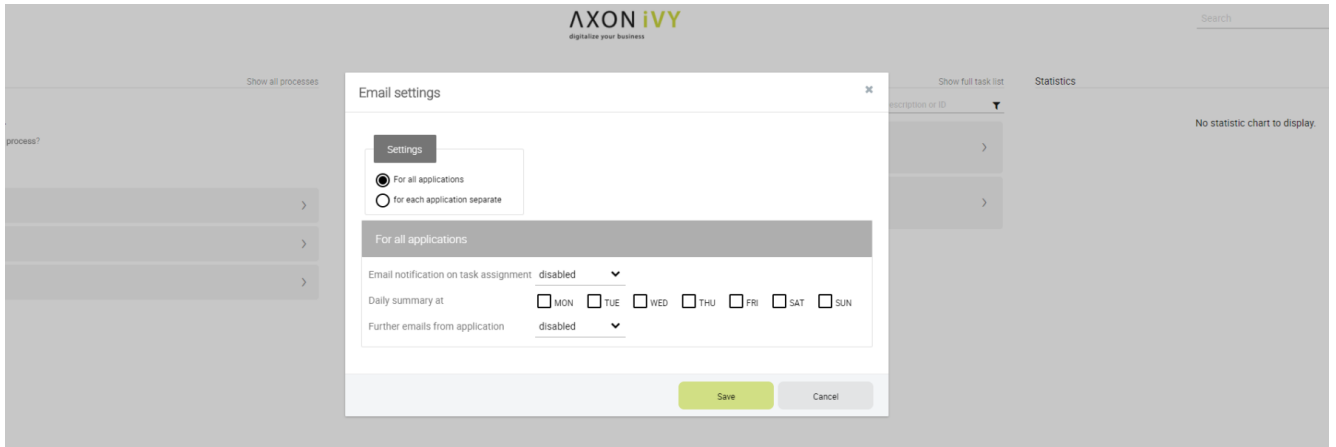




- User cannot set deputies for hidden roles.
- All the items will be saved after click Save button.

## Email settings

- To configure mails of Portal applications, select Email Settings in User Settings .
- You can configure one email setting for all applications or each application separately.



- All the items will be saved when click save button.

## Language settings

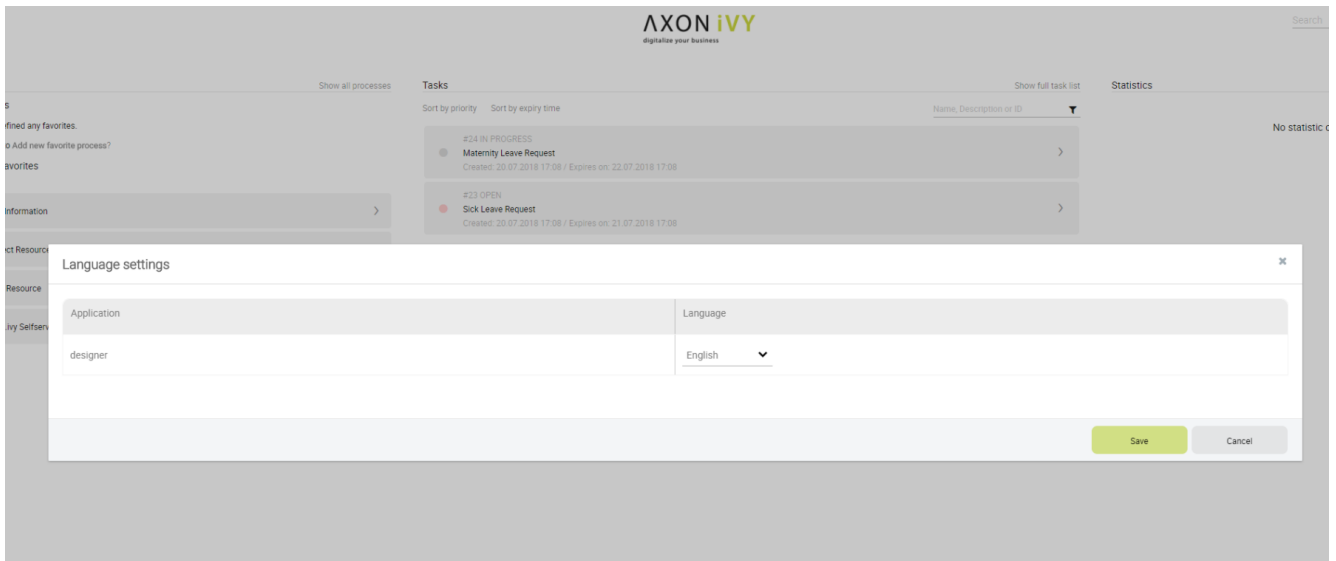
- Language setting precedence:

If user email language setting is application default, language would be applied by application email language setting.

If user selects a language in email setting, language would be applied by this selection.

- To configure languages of Portal applications, select Language Settings in User Settings .
- UI reads current languages settings for all applications.

- To change language for application, select one in the languages dropdown list of application. When the change is saved, the language will be set for application (Click on the application in header menu to reload application and see the change of language).



- For multiple languages, the CMS key `/AppInfo/SupportedLanguages` must exist in your application. From Portal 7.1, this CMS entry is moved to Portal Style. It contains list of all languages supported by your application, separated by comma.
  - Must not contain spaces
  - Same as display name of Locale
  - Separated by comma
  - Process model version, which has this CMS, must active
- To add new language to Portal, what you have to do is
  - Add new language locale to cms entry of Portal Style `/AppInfo/SupportedLanguages`
  - Export all CMS entries of Portal Style to excel file
  - Add translation of new language for all CMS entries
  - Import file excel back, then redeploy Portal Style

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# Chapter 7. Troubleshooting

Here you will find solutions to some of the most common problems related to Axon Ivy Portal.

If you can't find your solution here there are some other sources which could help:

- Axon Ivy Q&A

The Axon Ivy Q&A contains a considerable amount of questions and answers related to Axon Ivy Designer and Engine.

- Stack Overflow

Problems related to common technologies like Java, JSF, Primefaces are answered on the web, e.g. on Stack Overflow.

- Support

You can get support via [support@soreco.ch](mailto:support@soreco.ch) (support may be subject to charging, depending on your licence agreement).

## IE Security Problem

If you start Portal in Internet Explorer installed on Windows Server then Portal application may not work correctly. The reason could be **Internet Explorer Enhanced Security Configuration** is enabled by default which means ActiveX Controls and scripting are disabled, so Internet sites may not display in Internet Explorer as you expect.

To fix this, you may turn off **Internet Explorer Enhanced Security Configuration** if you are running in Windows Server. Another way is adding that site to the Trusted sites zone in Internet Explorer.

## Portal install with IIS

It could be a problem when install portal with IIS with proxy, depends on your environment. Consider to configure if your IIS is called via proxy. Add `-Dhttp.proxyHost` to VM argument could help.